Kids GPS Smart Watch (waterproof)

User Manual

Model:LT21

Items of insert in package and specifications

Items of insert in package:

Watch	1
USB Cable	1
Instruction	1
screw driver	1
SIM Kits	1

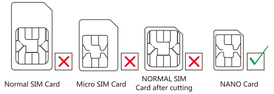
Specifications:

Product:GPS smart watch
Model: LT21
Charging Volt: 5V
Working Temperature: -20℃-60℃
Networks supported: 2G GSM, 3G WCDM and 4G TDD/FDD-LTE

Operation Manual

1. Get a Nano SIM card

1) Prepare for a Nano SIM card firstly and the phone card package should include internet flux and voice call. You can buy it from local telecom operators. Please inquiry presale customer service if you have any questions.
2)The SIM card must support 4G network with data streaming and airtime



Operation Manual

2. Inserting SIM card

1): Inserting method: open the rubber cover, put the card into the slot, chip facing up.(Note: Before put SIM card, Pls turn off the watch.)
2): Reboot the watch after inserting the card successfully, then wait for the signal and start to operate following the next step.



Operation Manual

3. Download the APP

1): Open your Wechat and scan the QR code below, download and install it.

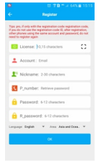


2) Or searching APP name: SeTracker from Apple store or Google Play to down load and install it.

Operation Manual

4. Register

1): When the installation is completed, start to register your personal account.

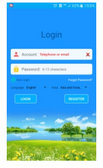


▲ Register code: ID number or register code, not IMEI number
▲ Account: Your monitoring phone number
▲ User Alias: baby's name
▲ Password: set a password in six numbers (do not forget)
▲ Select APP language:
Choose your location(HK, Europe and Africa, Asia and Oceania, North America and South America)

Operation Manual

5. Log in

After registration, try to log in.

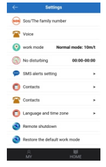


▲ Input your account and password
▲ Select APP language:
Choose your location(HK, Europe and Africa, Asia and Oceania, North America and South America)

Operation Manual

6. Setting

1): Log in and find the setting, click the phone book or contacts and save the numbers you need. The same goes for the other functions.



▲ Set a SOS number(Mum/ Dad / Brother?)
▲ Only those numbers saved in phone book or contacts have the privilege to call the watch, suggest adding baby's friends too.
▲ You should save the numbers in App, then the watch can call out these numbers.
▲ Remember to click the save button.

Operation Manual

7. Calling

A: To call the phone with watch. 1) Use your finger slide the screen left or right, find the surface of Phone book and click, it will show the numbers you saved before in APP(can set 10 numbers), click the number you need to call out. 2) Keep pressing the Button 1 for few seconds as the picture show below. It will call the three SOS number one by one if the first one or the next one didn't answer and will not end until the second round. 3) Press the Button 1 to cancel the call.
B: To call with the phone. Just dial the number you save in APP, when the watch receives a calling, press the Button 2 to answer, press the Button 1 to cancel.



Operation Manual

8. Location

1): Turn on the watch and make sure that it got signal.
2): Open the map on APP, click the location then it will shows your baby's real-time position.

Notes: If the watch is indoors, it usually position yourself via LBS or WIFI, and the deviation is inevitable, which depends on the distance between the watch and Base Station and the environment as well. If you're in outside, it switch to GPS automatically, the range of deviation will also narrowed, but will still become unstable while the watch moved, which is normal, you can't regard it as quality issues, won't be listed in After-sale service.

Operation Manual

9. Flashlight

Open the watch settings, find the flashlight, click the flashlight pattern to turn on or off.



10. Taking photos remotely

Find the setting menu in the mobile APP, click "take photos remotely" to control remote photographing, update every 30s. Click photos to enlarge, can rotate 90 degrees, check the time photo taken.

FAQ Center

Few points need to be confirmed about the SIM card
1: Has GPRS Network
2: Has 4G data streaming
3: Can show callers ID

FAQ:
1. Even if you inserted the SIM card, it still got no signal
1): Check the card's type and size to see if it's right, also check if the card has 4G network.
2): Check the card to see if it's inserted properly. First shut down the watch, second, insert the card, then reboot.
2. When you save the numbers it indicates that the device can not connect the network.
1): Is there any signal after inserting the card, please check, and can the watch rings when receiving a phone call.
2): Check whether the watch is on or not.(before using the APP, the watch must be on)

FAQ Center

3): Make sure that the SIM card has the data package and make sure you have paid the phone charge and the SIM card is available to call.
4): Check whether the watch ID match the ID on the tags or not.
5): If still not working, please send pw,123456,ts# to the number that inserted in watch, then your phone will receive a message from your watch, please send the message and the rear cover of the watch to your local dealer, they will solve this problem as soon as possible.
3. When you call the watch, it reminds you the number you have dialed is busy, please try again later.
1): Is there any signal after inserting the card, please check.
2): Please check you have saved phone numbers on your APP.
3): Check If you have turn on the DO NOT DISTURB in App and set a time, if yes, please switch to OFF.

FAQ Center

4. The time can not update automatically.
When you manage inserting the card(must have data), the watch will update the time automatically, which might take few minuets. If not, please send pw,123456,ntpservers,121.43.19.219,8089# via your phone to the watch, once your phone got answer, reboot the watch.
5. The positioning function is not working.
1): Go outside and try again.
2): Once the watch goes to SLEEP MODE, it will switch to SAVE POWER MODE, which means the function of uploading data is OFF, at this time, you can refresh the positioning and shake the watch to wake it up.
6. Neither charge nor boot
The battery enter into a self-protection mode, do as the following step by step:
1): Try another USB Cable to see if the original one was damaged.

FAQ Center

2): Press the POWER key for 8 seconds, then recharge, it will indicate recharging on the watch after 1 minute, at this time you can reboot.
3): If still not working, the watch has a recovery time, after two days, it has no power and then recharge it ,it should be work.
7. No voice on watch or phone.
Check the volume + - while calling. If the watch switch to max. still no voice, the speaker must damaged, it need be repaired.
8. The watch can receive any call.
Apply to your local operator for a function of showing callers ID.
9. When use the watch to call, it indicates that can not connect
Check the GSM signal, it shows on the screen. If not, maybe your SIM card has loosened, try to reload again.

FAQ Center

10. How to remove PIN lock screen after install SIM card.
Please set smartphone to remove, Setting→ Security&Privacy→ Set SIM lock, then turn off "Lock SIM card" as per below picture.



Size: 70x62mm 折页印刷