

iDiskk Max User Manual

Version: 2019-12-001

iPhone/iPad Flash Drives



■ Introduction to USB Flash Drives

	2-in-1 USB Flash Drive	4-in-1 USB flash drive
Connectors:	Lightning + USB 3.0 connector	Lightning + USB 3.0 + USB-C + Micro USB
Compatibility:	iPhone 11 Pro, X/XR/XS/XS Max, 5/6/7/8, iPad Air, iPad mini, iPad, Mac Book (USB port only), Computer	iPhone 11 Pro, X/XR/XS/XS Max, 5/6/7/8, iPad Air, iPad mini, iPad, Macbook, Computer, Android devices.
Storage capacity:	32/64/128/256GB	128/256GB
Apple certified:	YES	YES
Key features:	✓ Automatic photo backup ✓ Plug and Play (watch films directly from the flash drive) ✓ Watch your videos on the move ✓ USB 3.0 high-speed transfer ✓ Works with most cases	✓ Automatic photo backup ✓ Plug and play (watch films directly from the flash drive) ✓ Watch your videos on the move ✓ USB 3.0 high-speed transfers ✓ Works with most cases ✓ Works with Android devices



Only videos or photos stored in the internal memory of your iPhone/iPad (Camera Roll or Albums) can be transferred to the flash drives; music, films and video files are protected by DRM (Digital Rights Management), so you cannot download them directly to the flash drives from iTunes, iCloud or Netflix.

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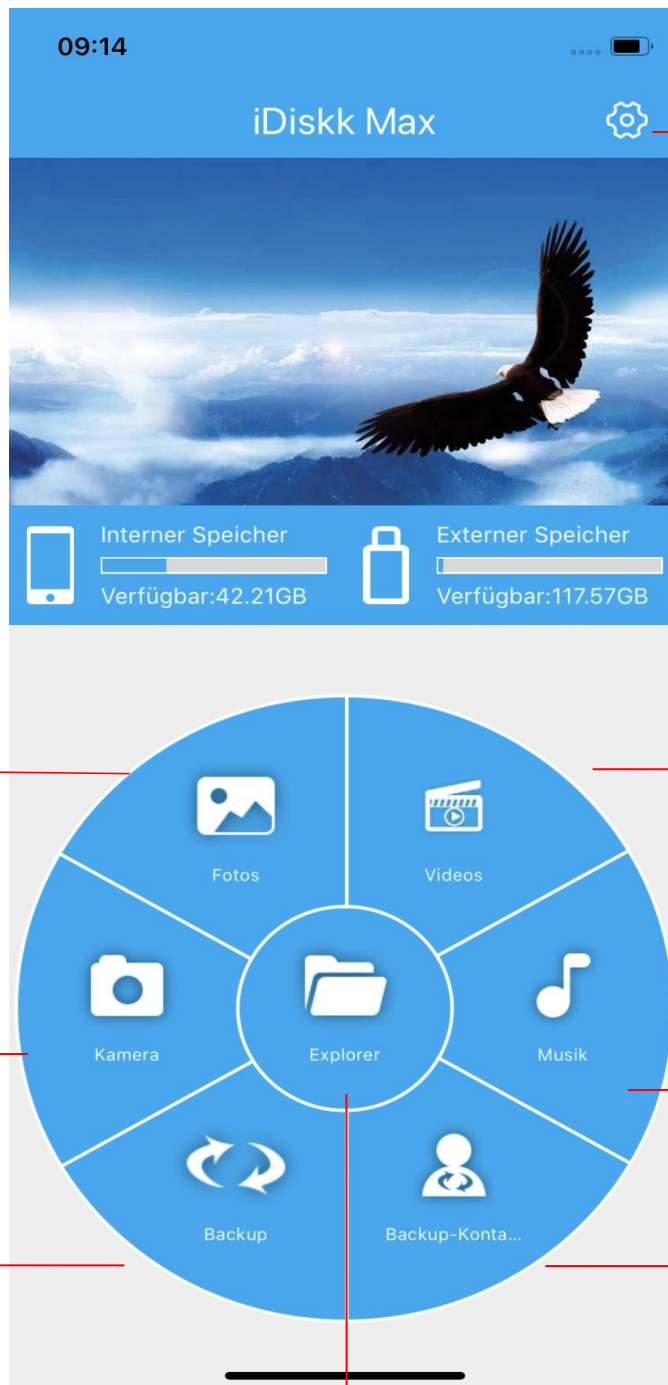
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■ APP (iDiskk Max) Overview

Settings:
(Password or
Touch ID protection/format,
etc.)



Back up
photos to the
flash drive
(Organise photos/
Delete/copy/share

Back up videos
to the flash
drive
(Organise/delete/copy/sha
re videos)

Capture photos/videos
and automatically back
them up to the
flash drive

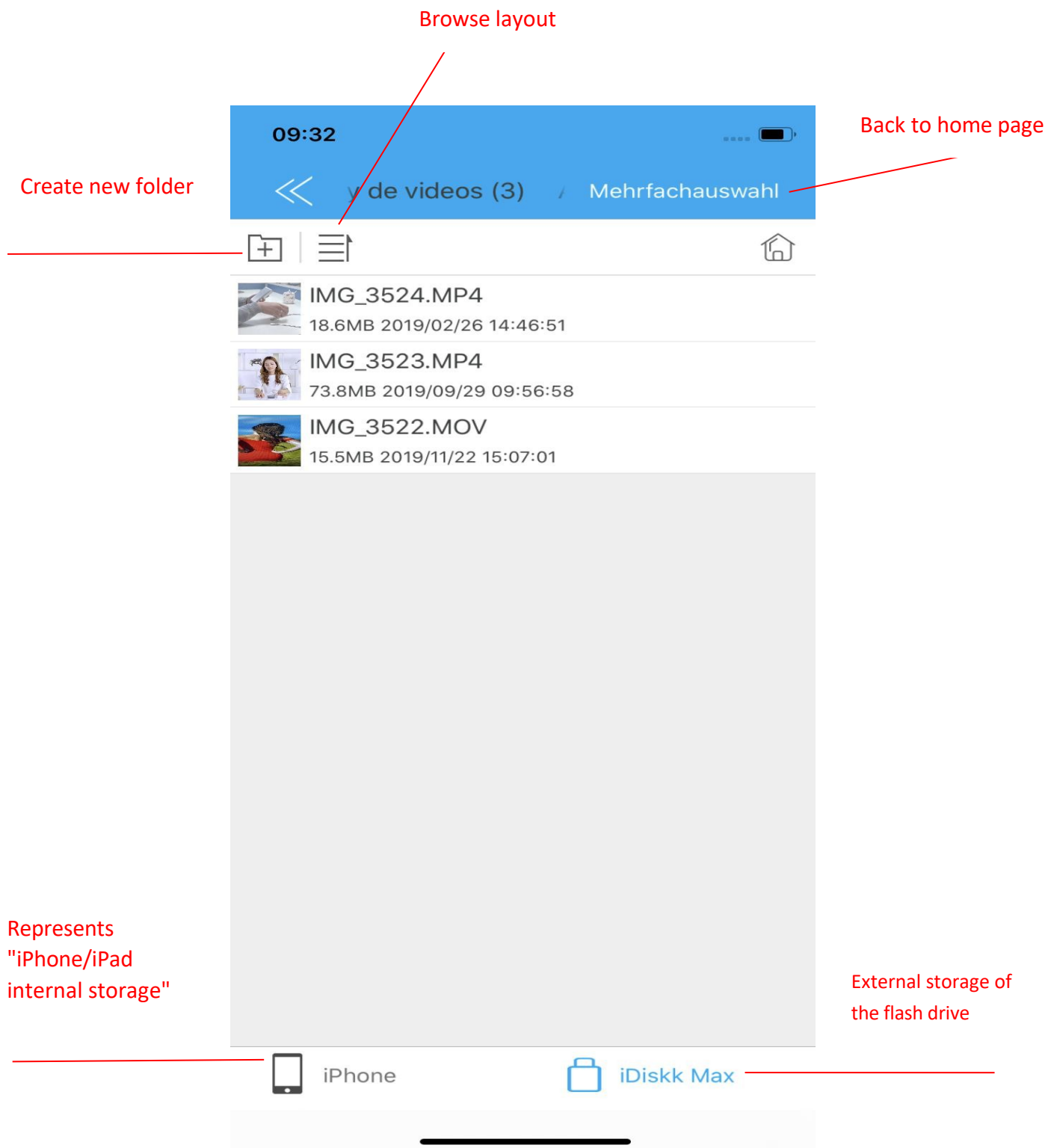
Play music stored on the
flash drive

One-click backup of
all photos/videos in
the camera roll

One-click
backup of
contacts

Folder/File Management Section

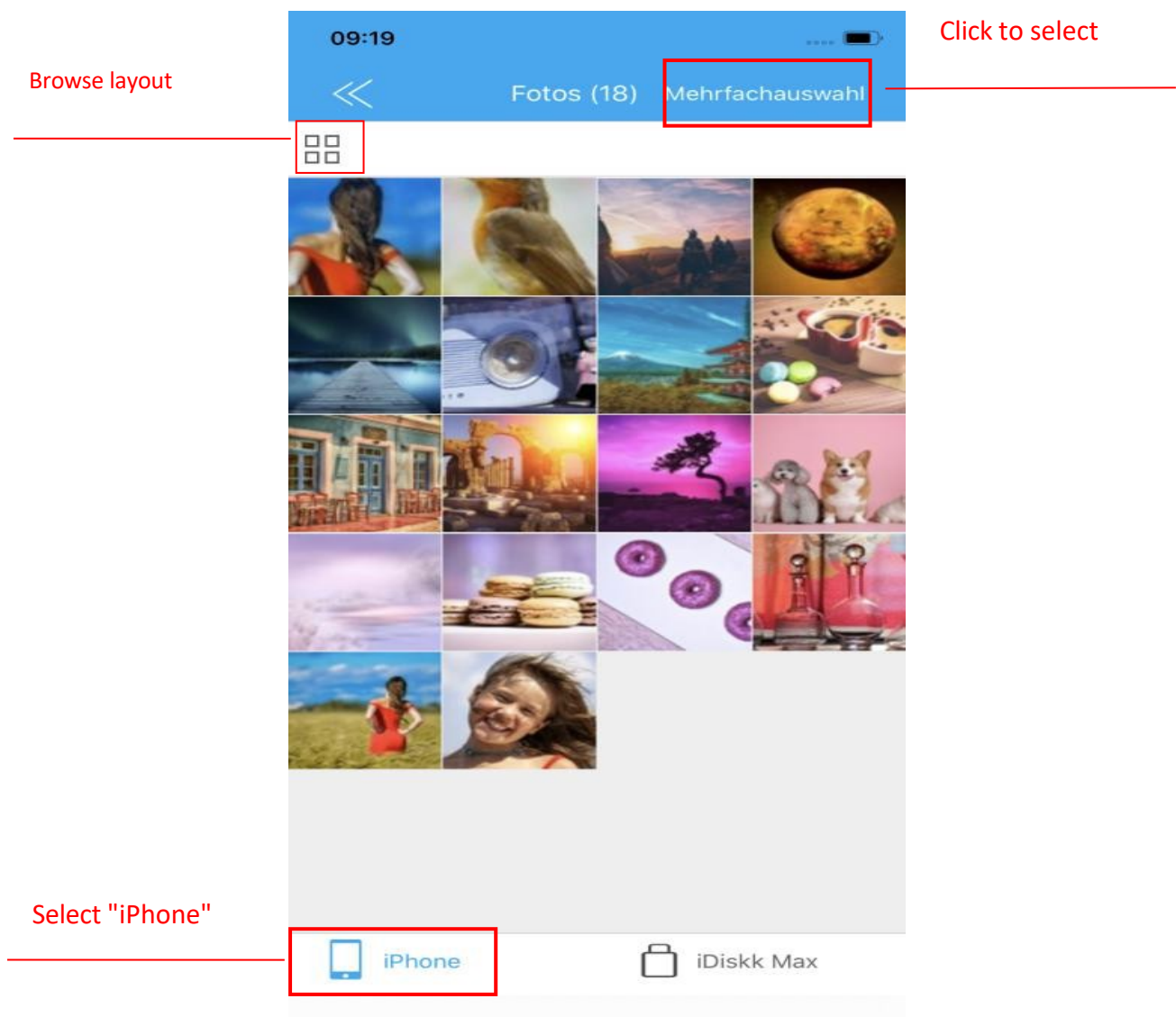
■ APP Main instruction icons:



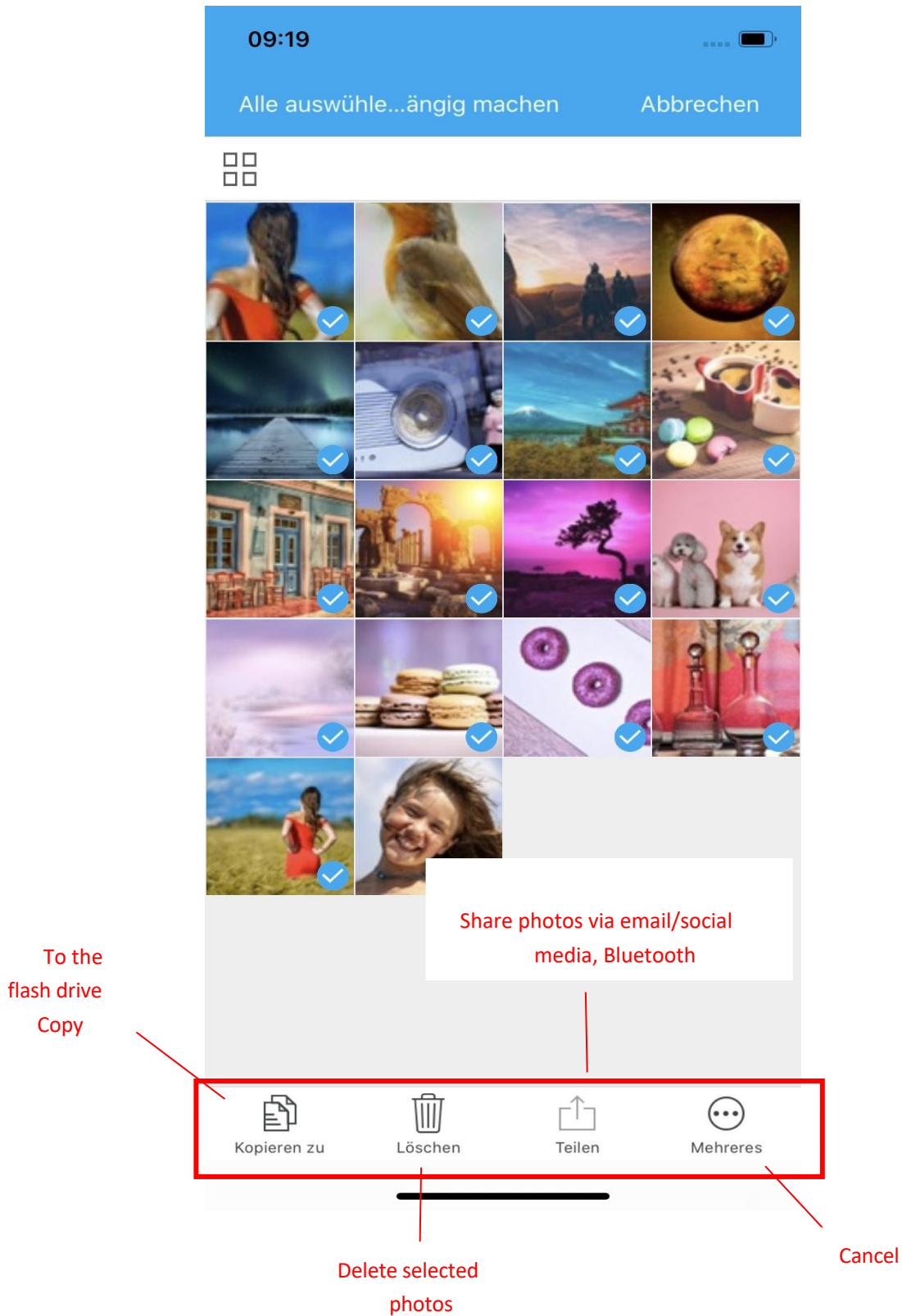
■ Photos section:

➤ Copy photos to

1. Click on the Photos section

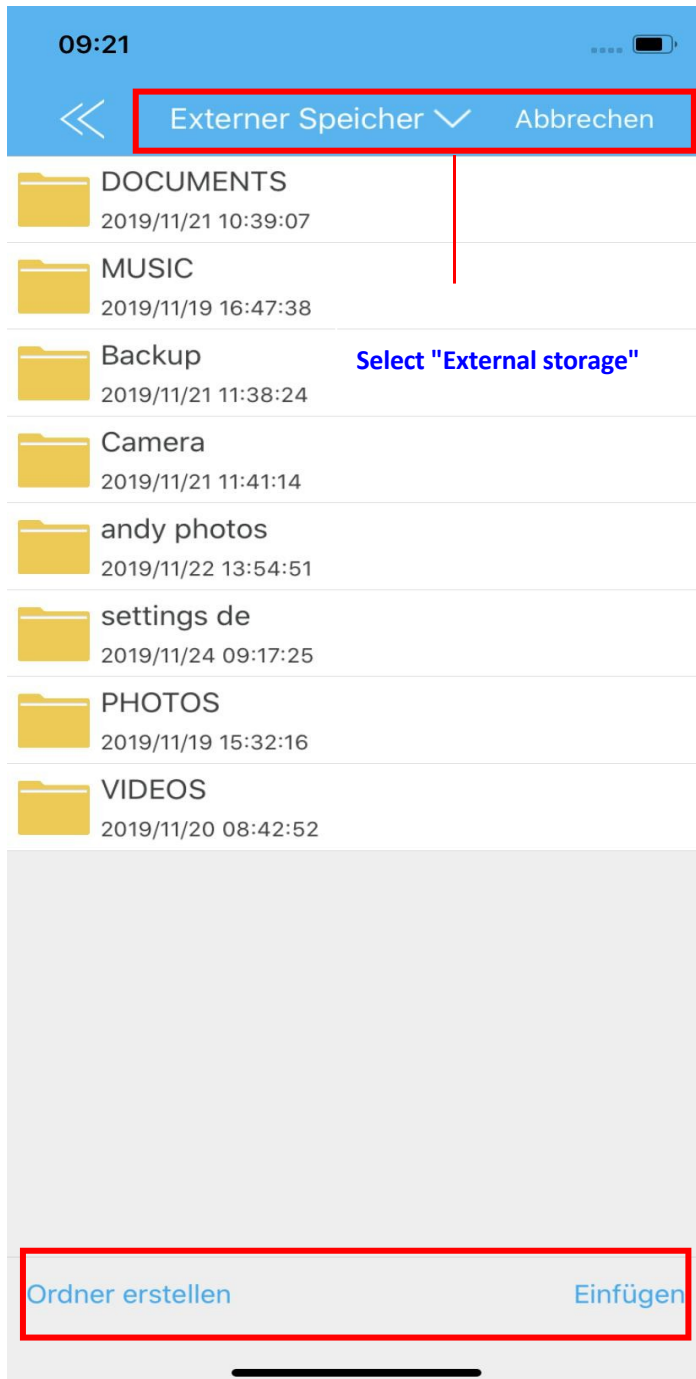


2. Select photos: Select all or select them one by one

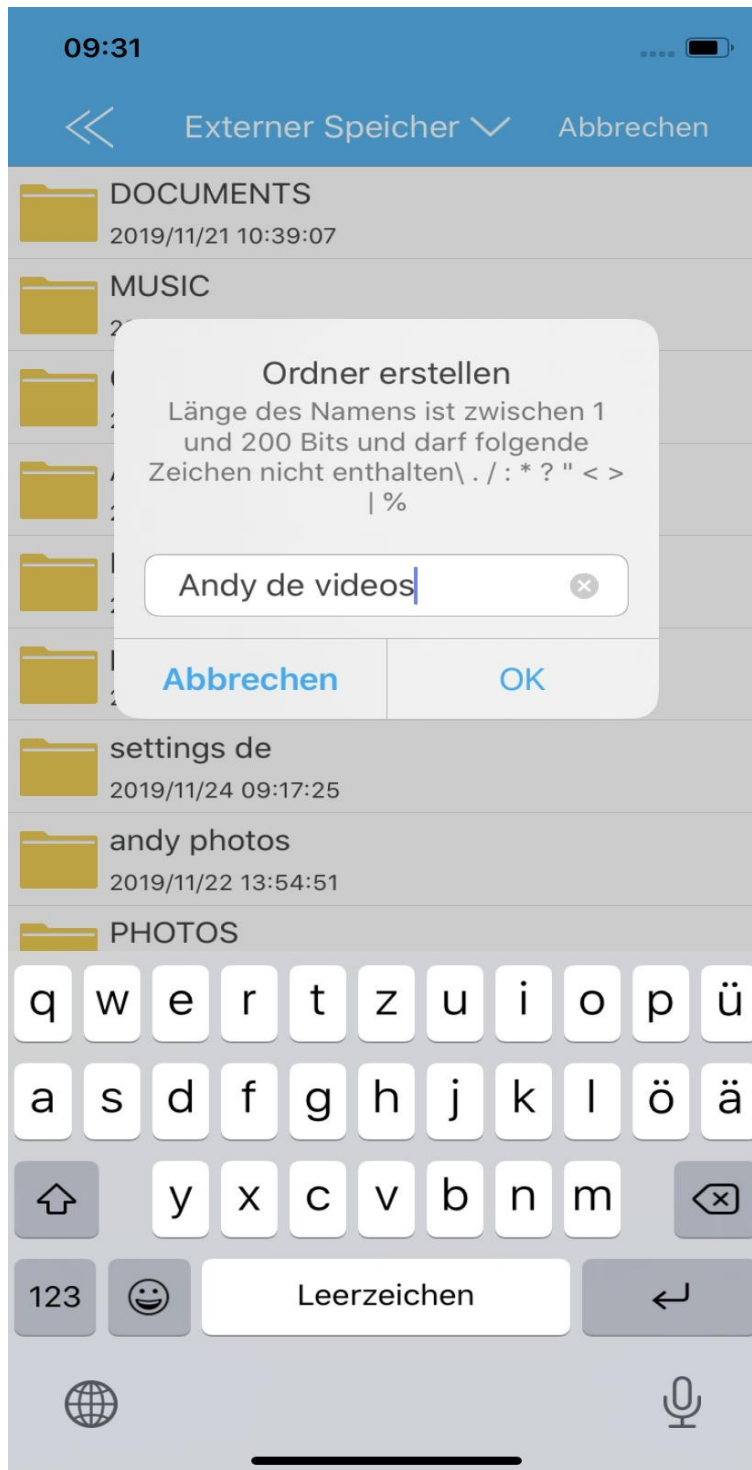


3. Copy selected photos to the flash drive:

3.1: Click on "Copy to"

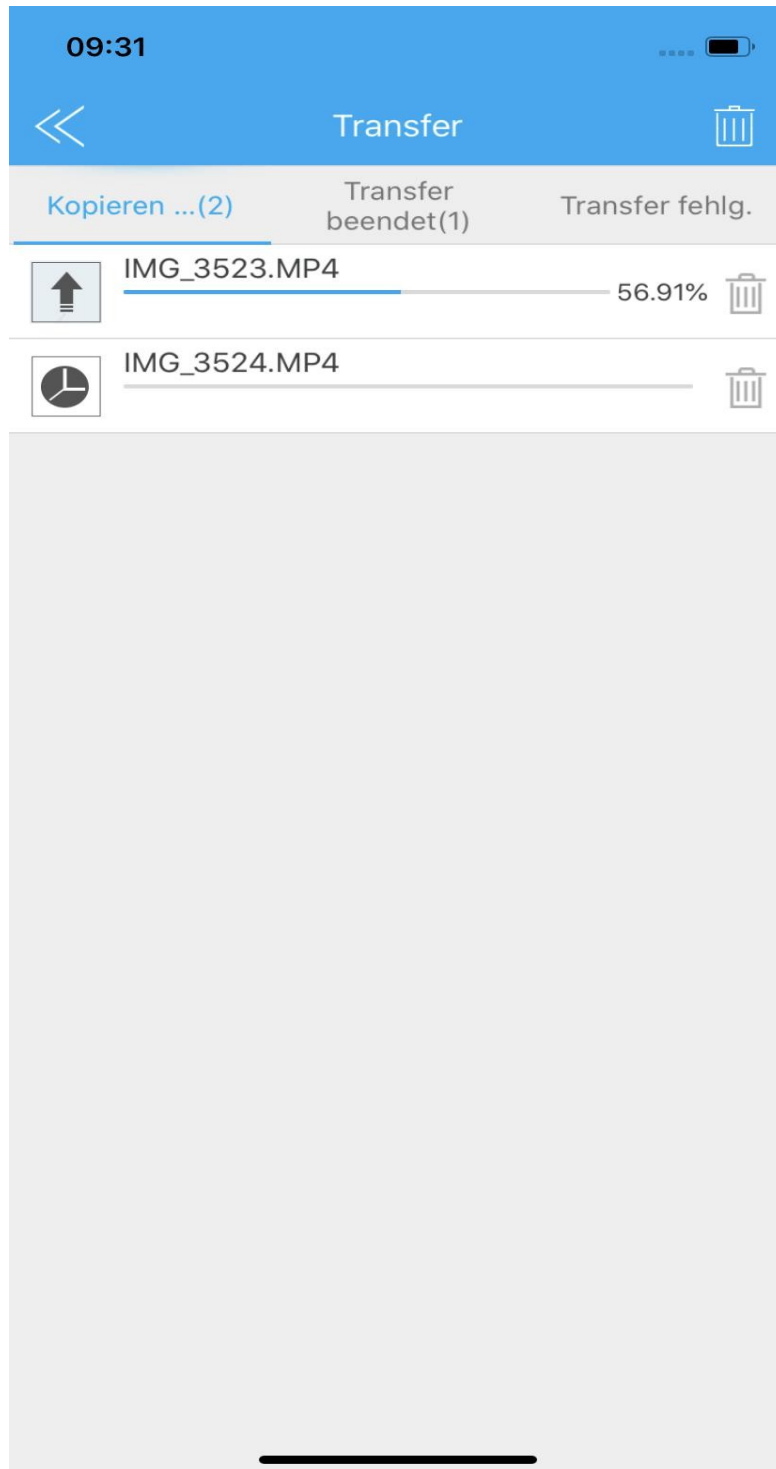


3.2: Click on "Create folder"



3.3: Click on

Einfügen

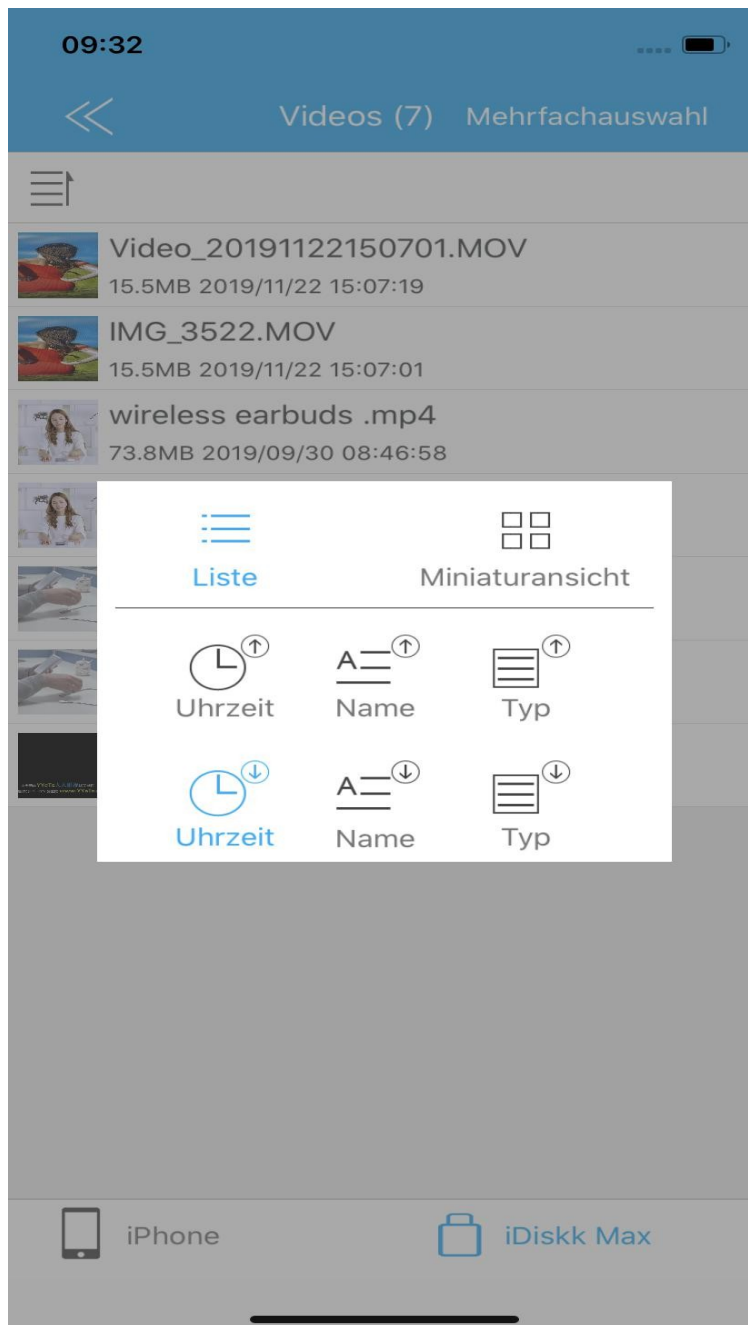


➤ Organise photos in ' '

You can return to the folder to browse and organise the photos:

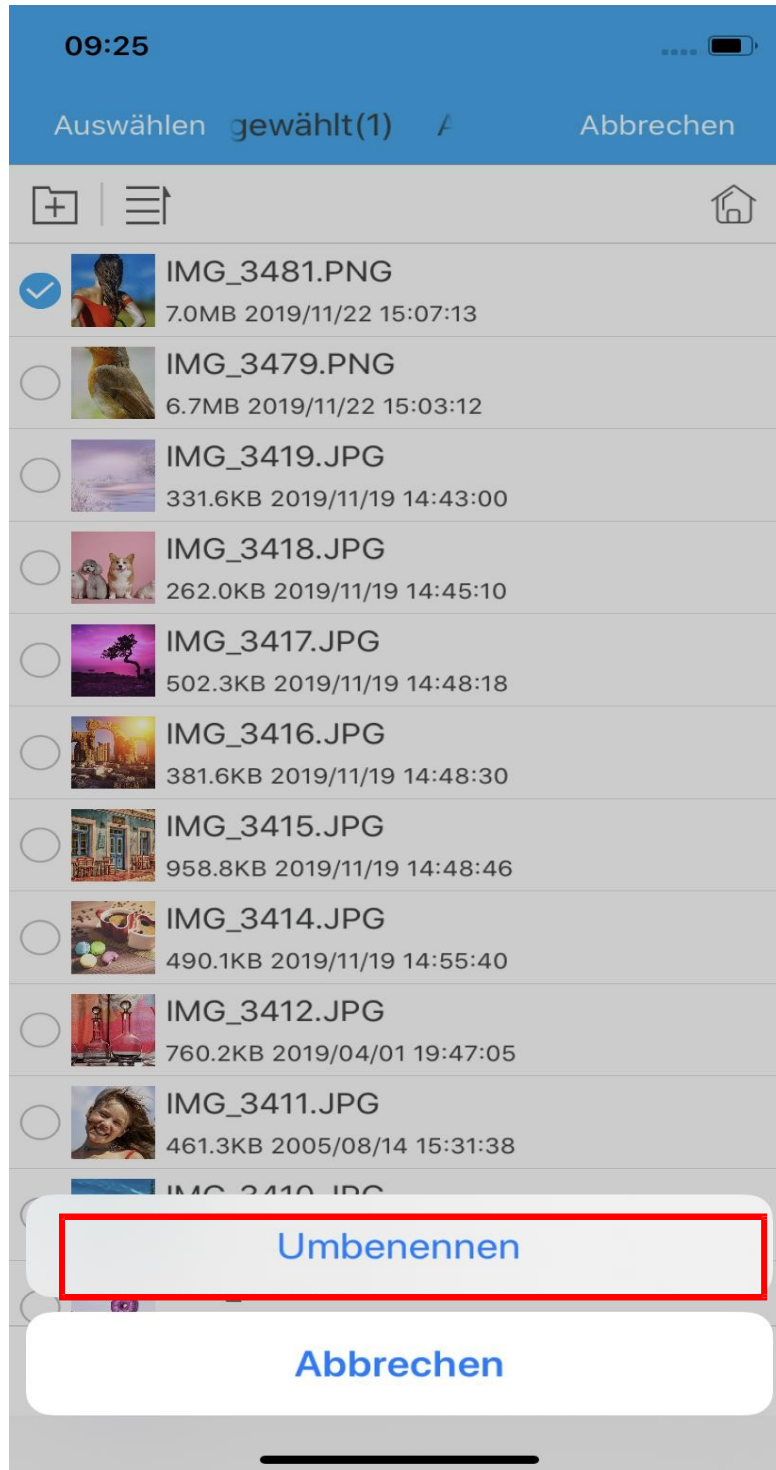


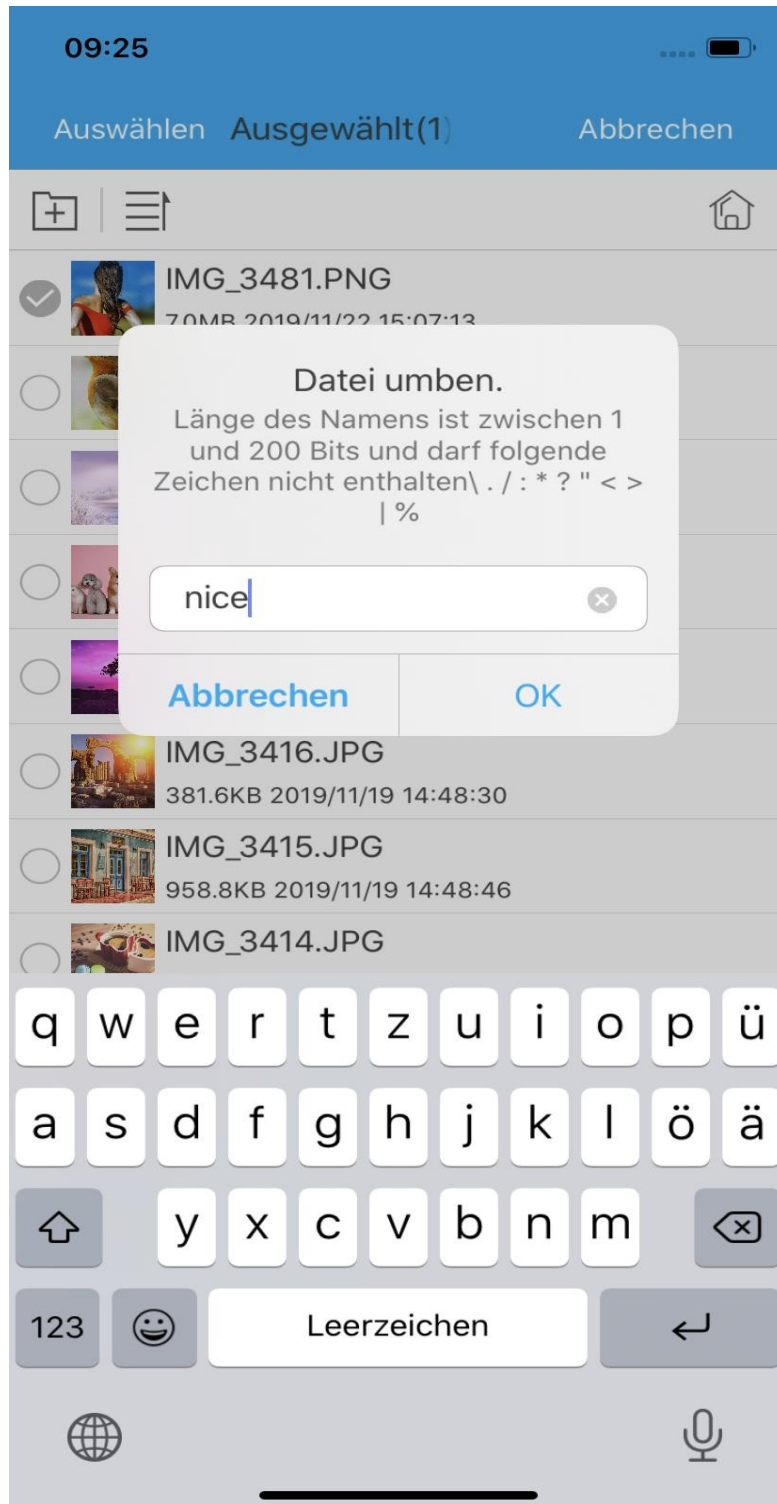
Photos retain their original information (date, name) and can be organised by time, name or type as follows:



➤ Renaming photos in ''

- 1. Go to the "File/Folder" section, click on the folder and then click "Multiple":





➤ Share photos

1. Select photos and then click the “Share” icon

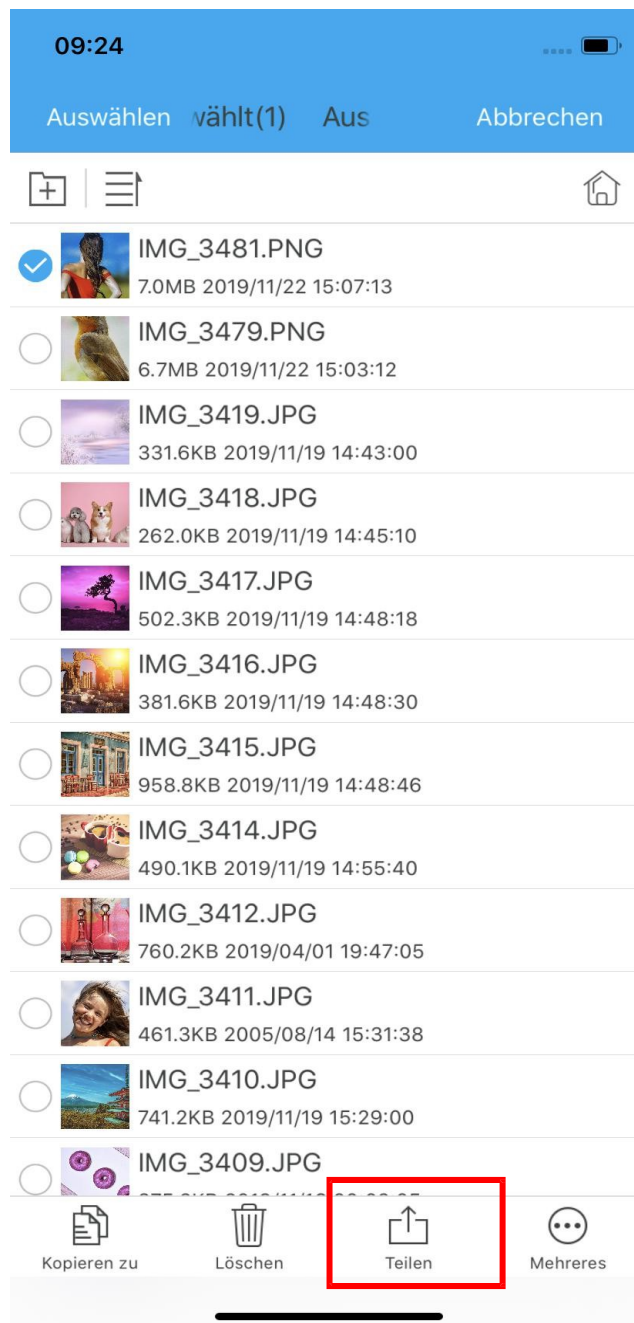
1.1 Select photos and click the “Share” icon.

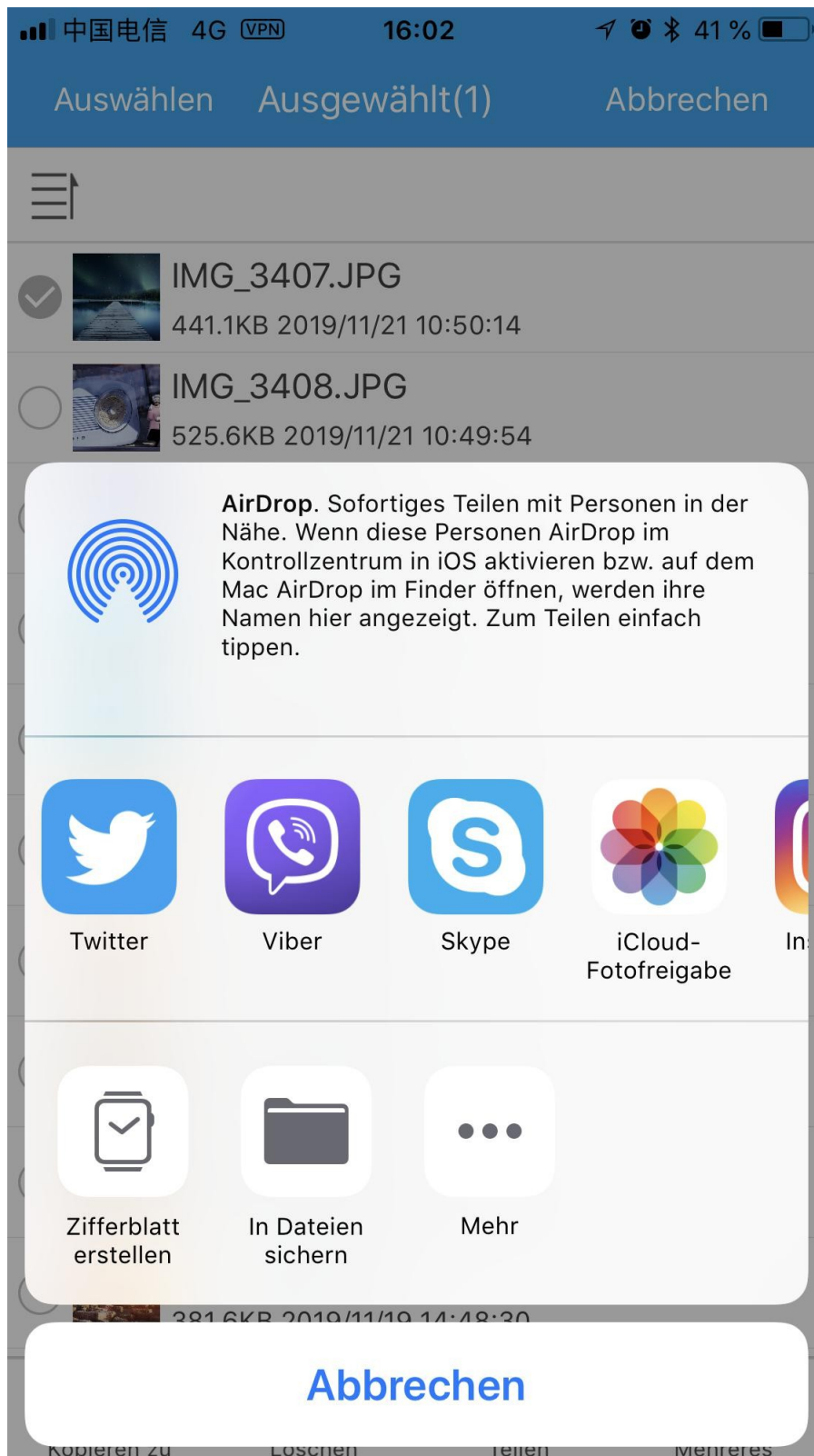


The maximum number of photos you can share varies depending on the third-party platform (Facebook, email, Instagram, etc.)



Teilen





■ Videos Section:

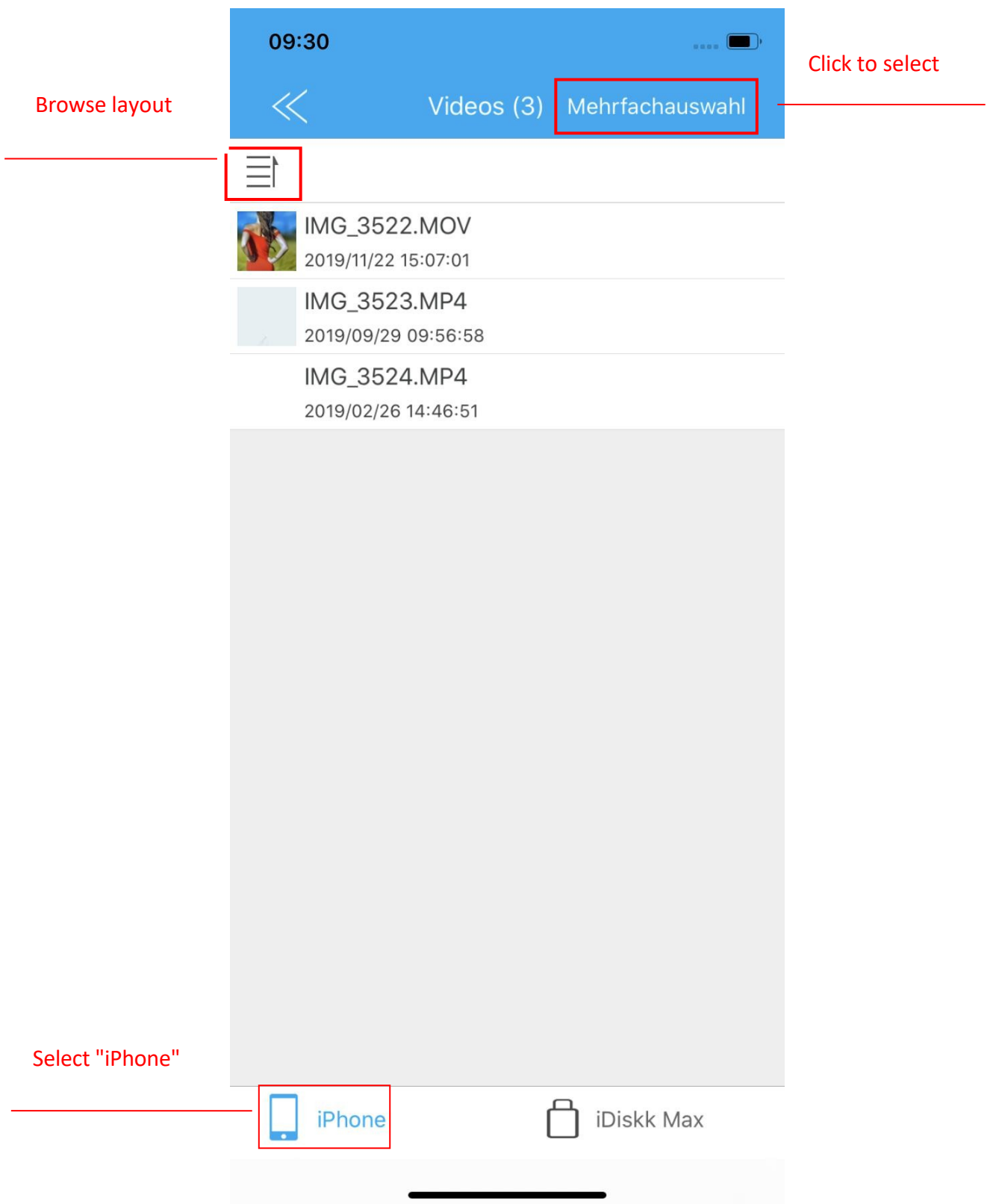
➤ Copying videos to a



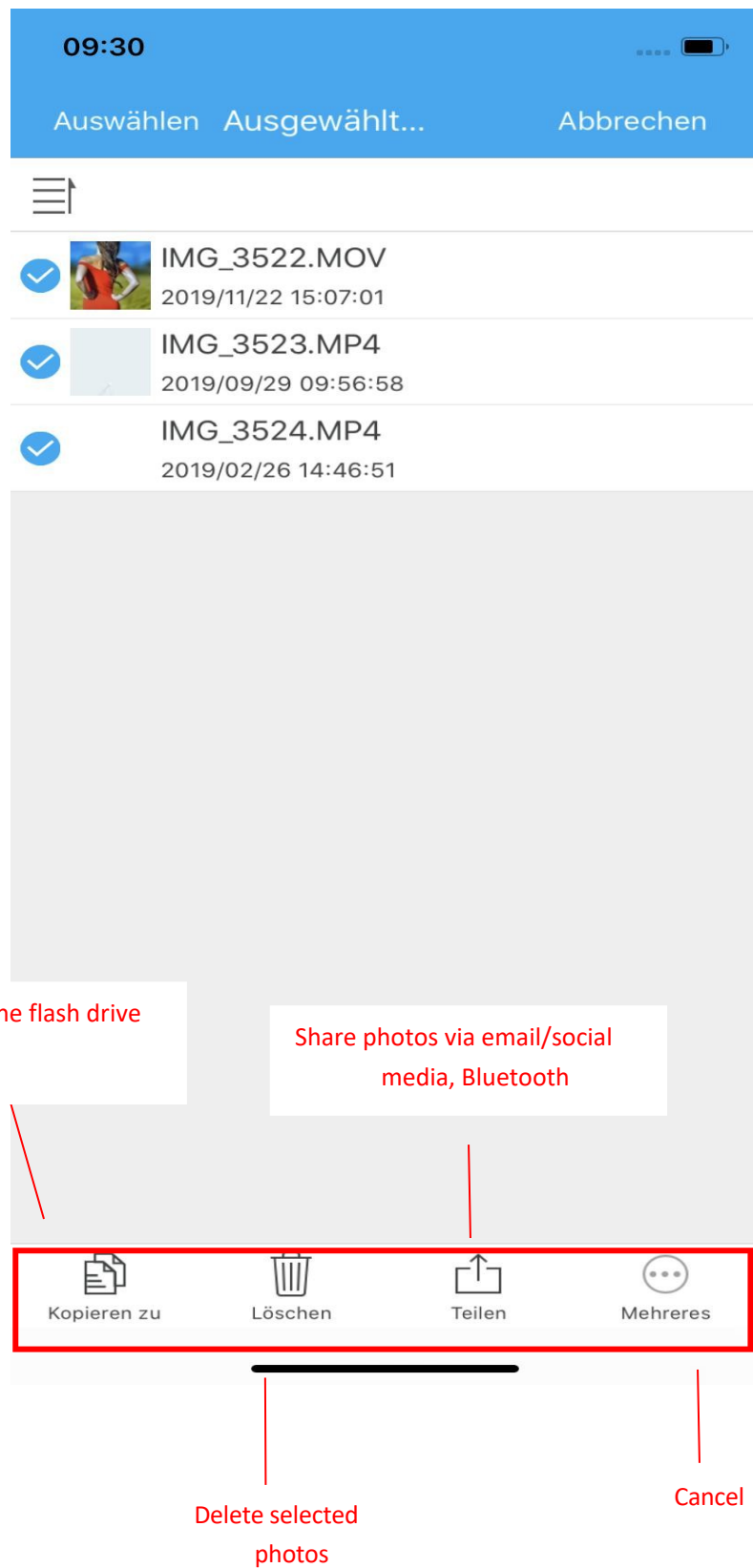
Only videos or photos stored in the internal memory of the iPhone/iPad (Camera Roll or Album) can be transferred to flash drives;

Music or films; video files are DRM (Digital Rights Management) protected, so you cannot download them directly to flash drives from iTunes, iCloud or Netflix.

1. Click on the Videos section:

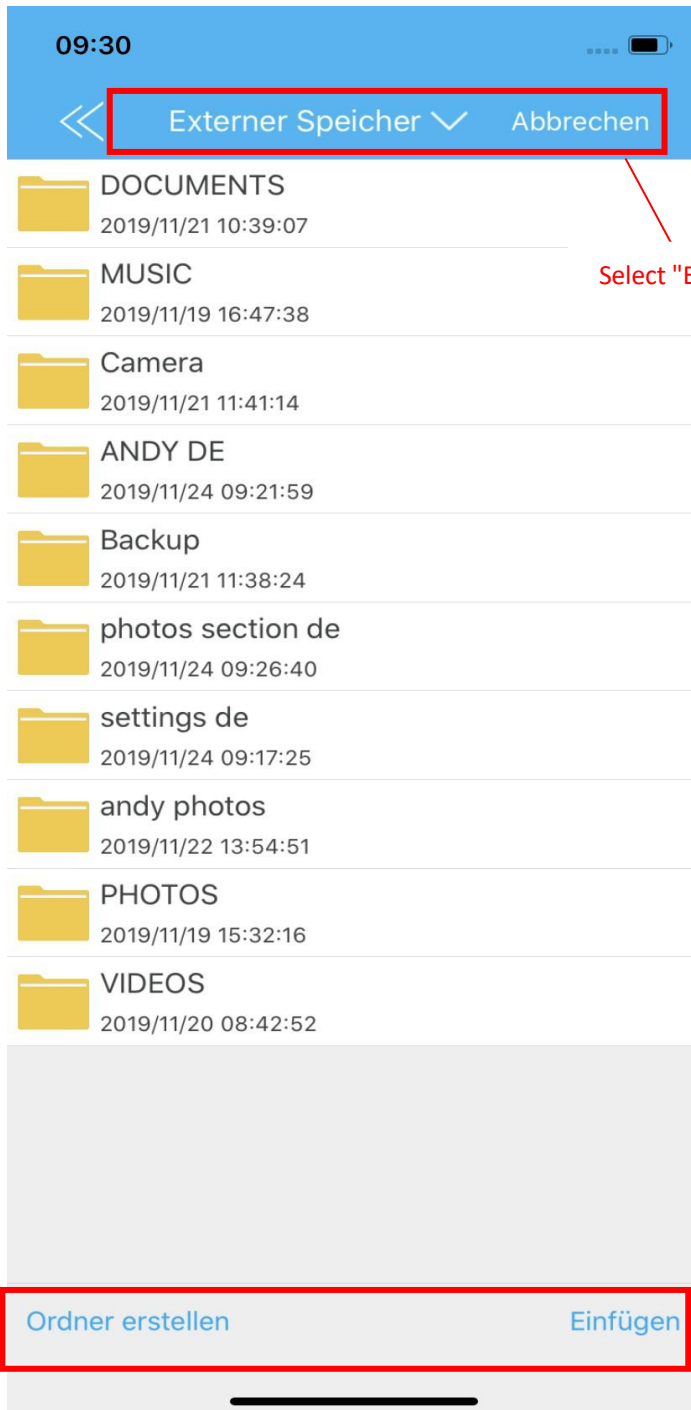


1. Select videos: Select all or select them one by one



2. Copy selected videos to the flash drive:

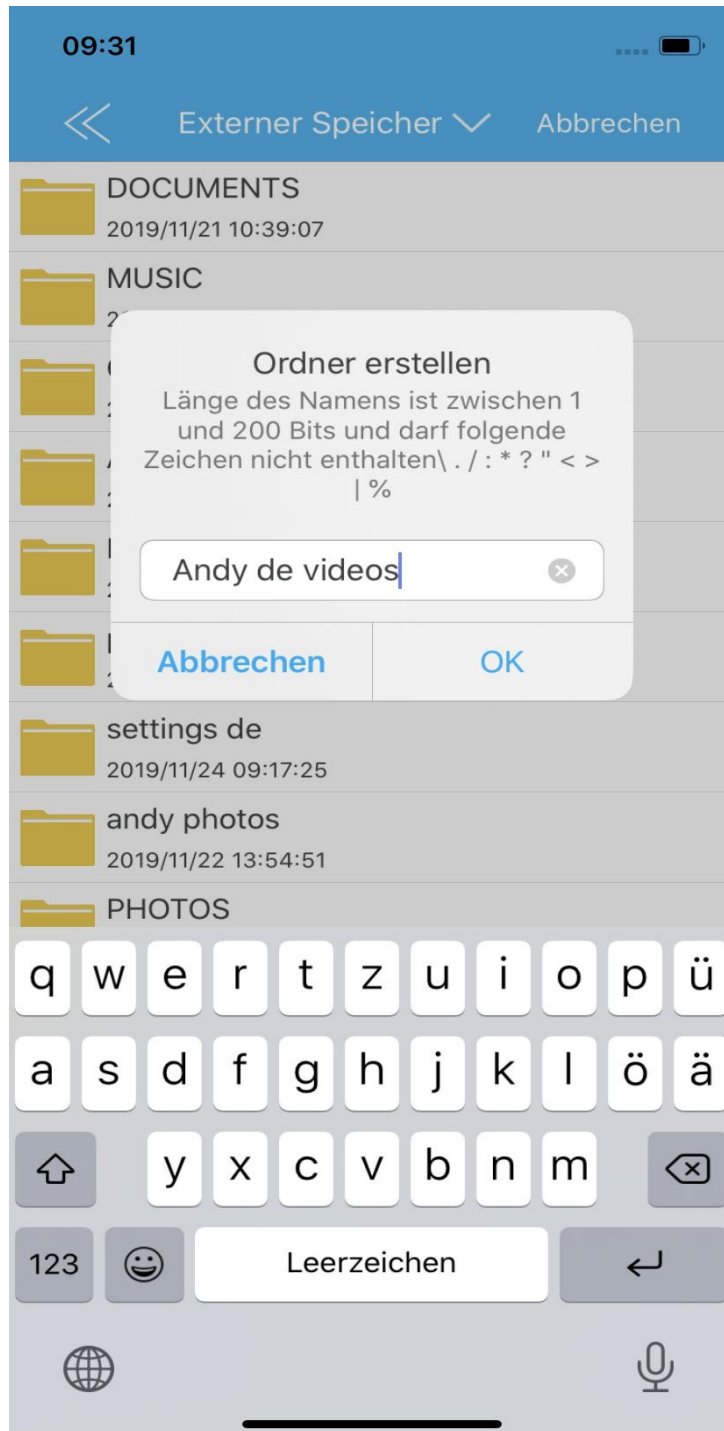
3.1 Click on 'Copy to'



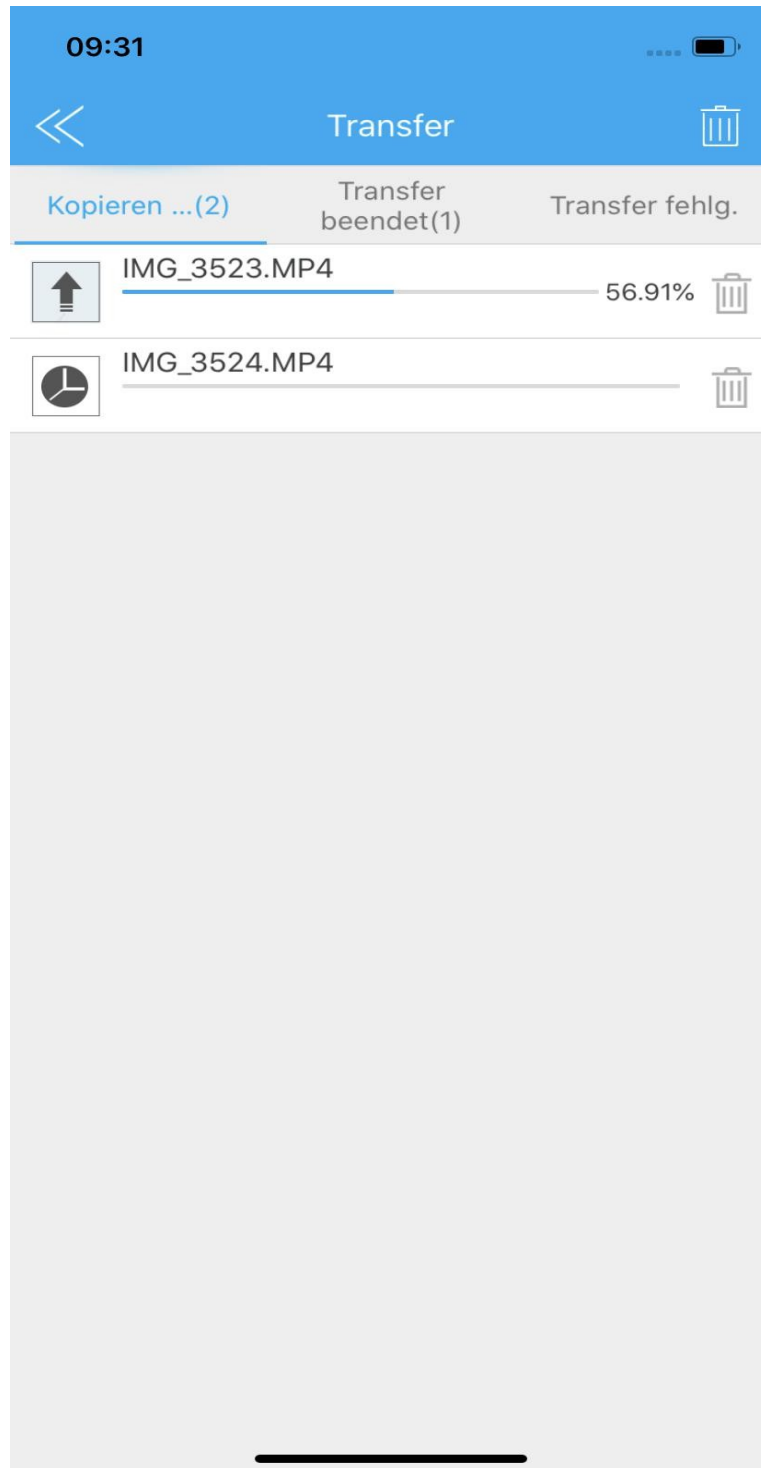
Select "External storage"

3.2: Click on "Create folder"

Ordner erstellen



3.3: Click on **Einfügen**

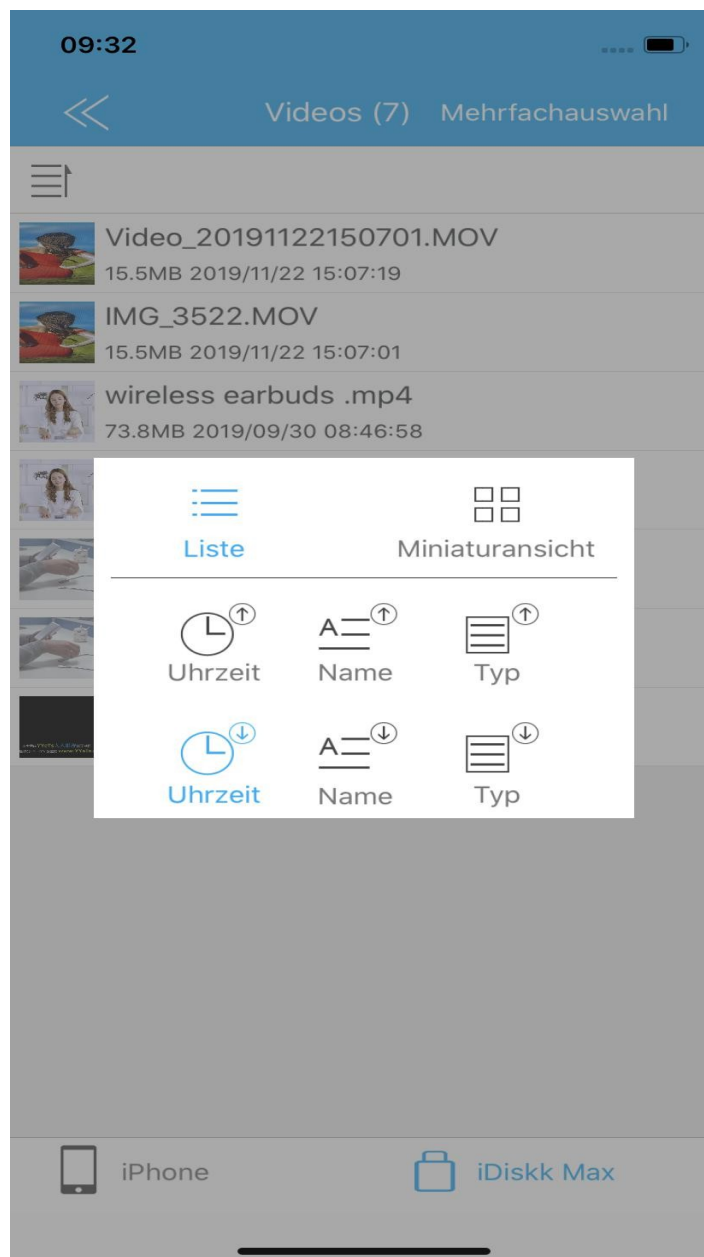


➤ Organise videos in the " "

You can return to the folder to browse and organise the videos:

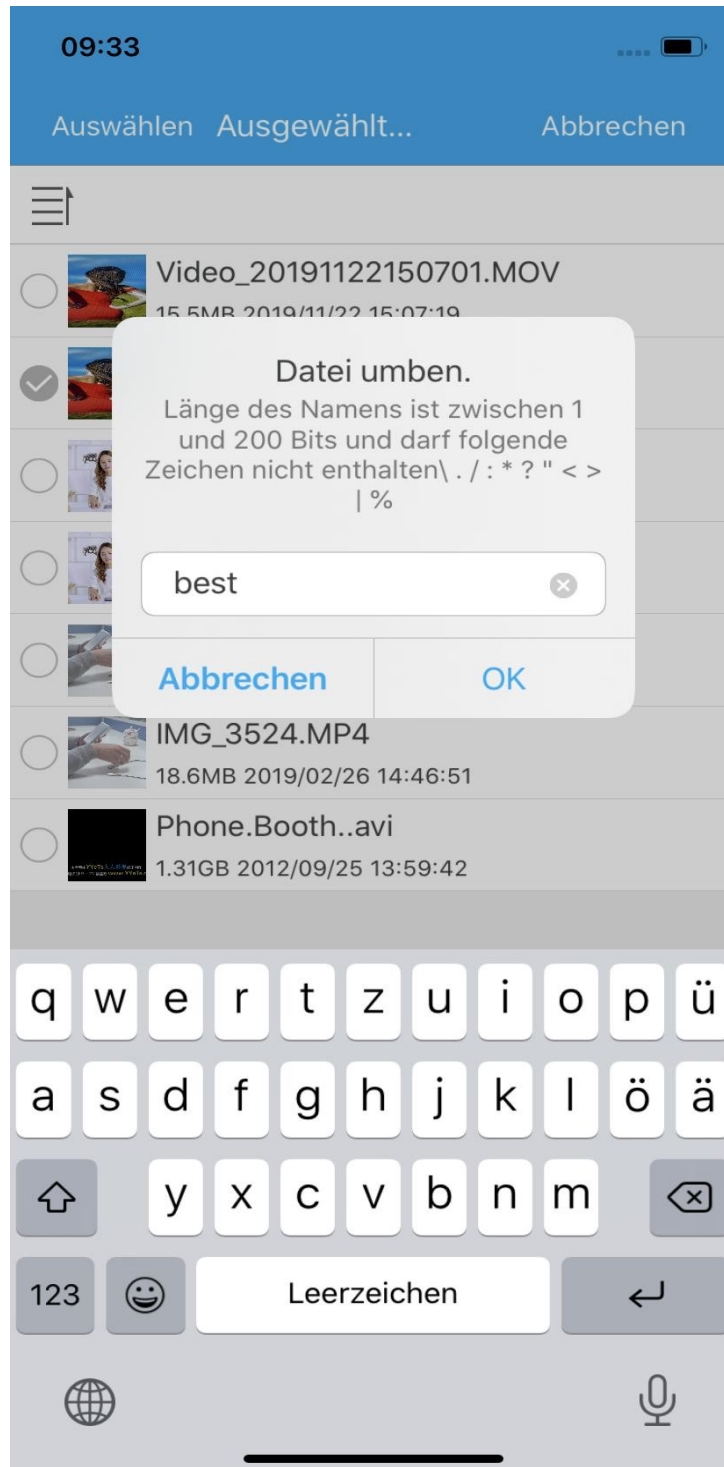


Photos will retain their original information (date, name) and can be organised by date, name or type as follows:



➤ Renaming videos

- Go to the "Explorer" section, click on the folder and then click on "More":

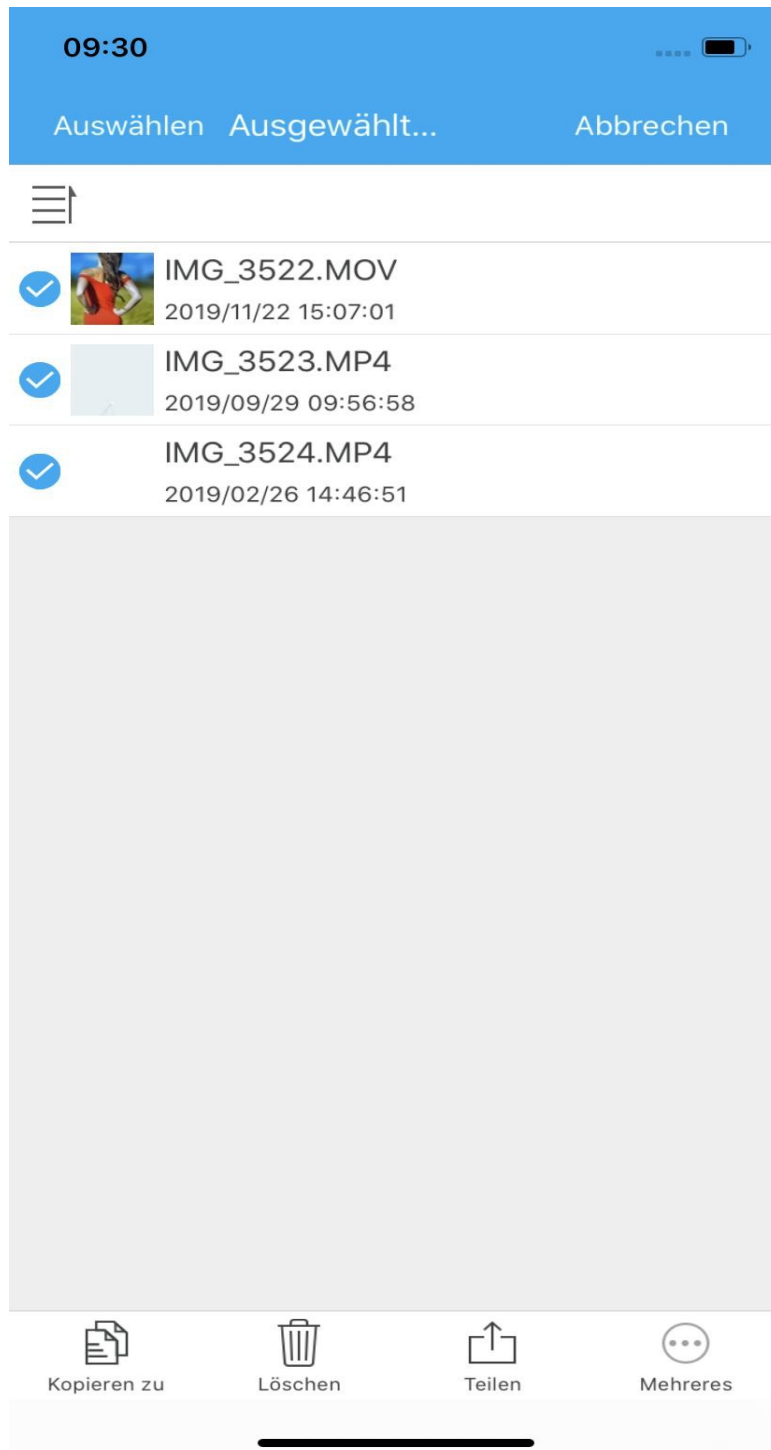


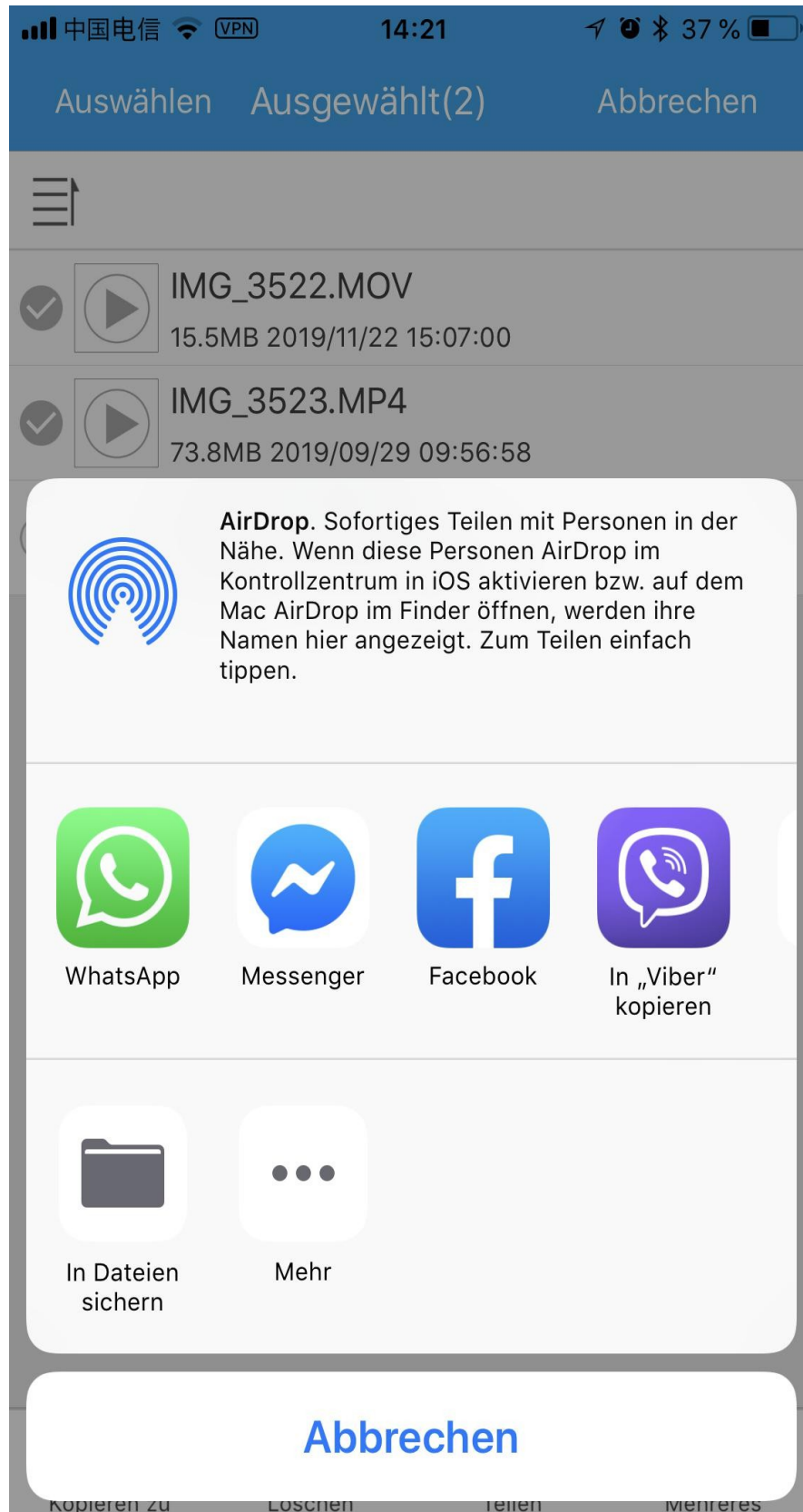
➤ Share videos on

Select **videos** and then click the "Share" icon.



The maximum number of photos that can be shared varies depending on the third-party platform (Facebook, email, Instagram, etc.)

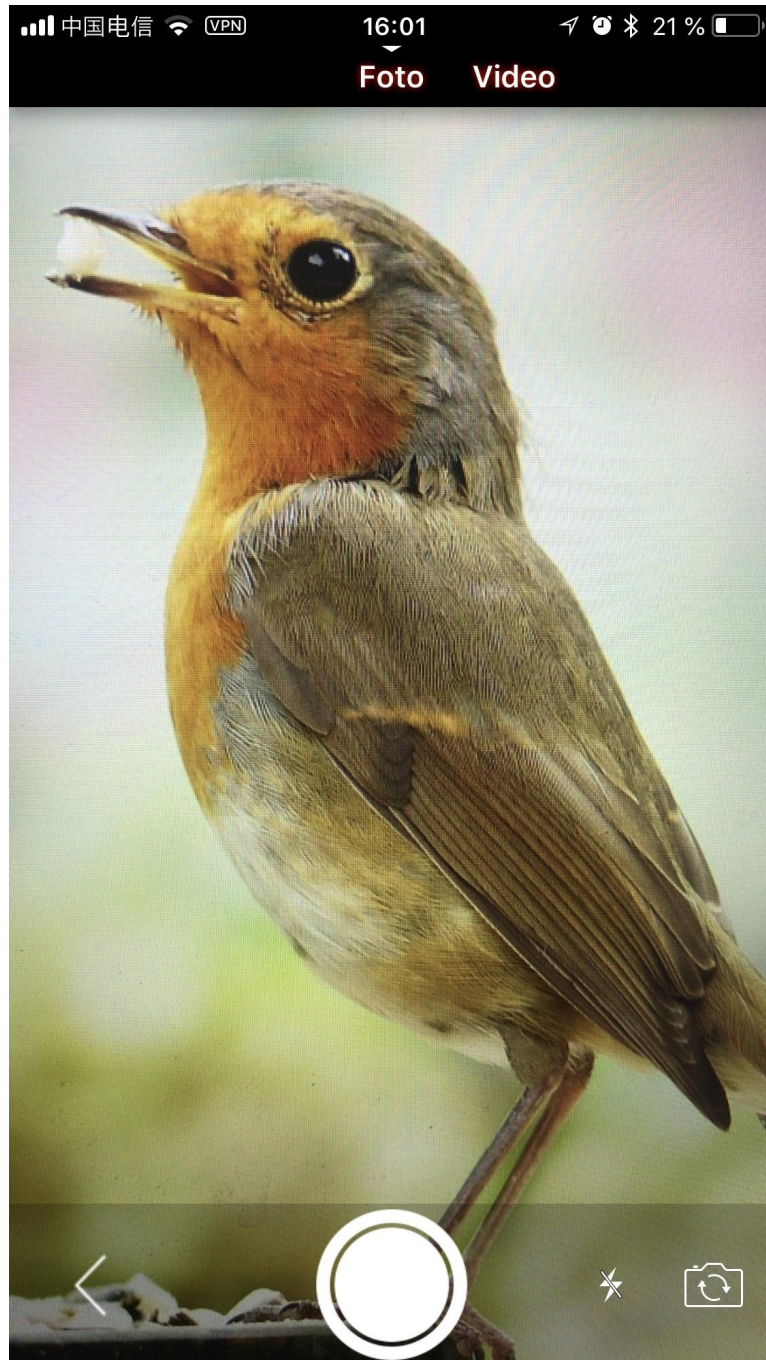




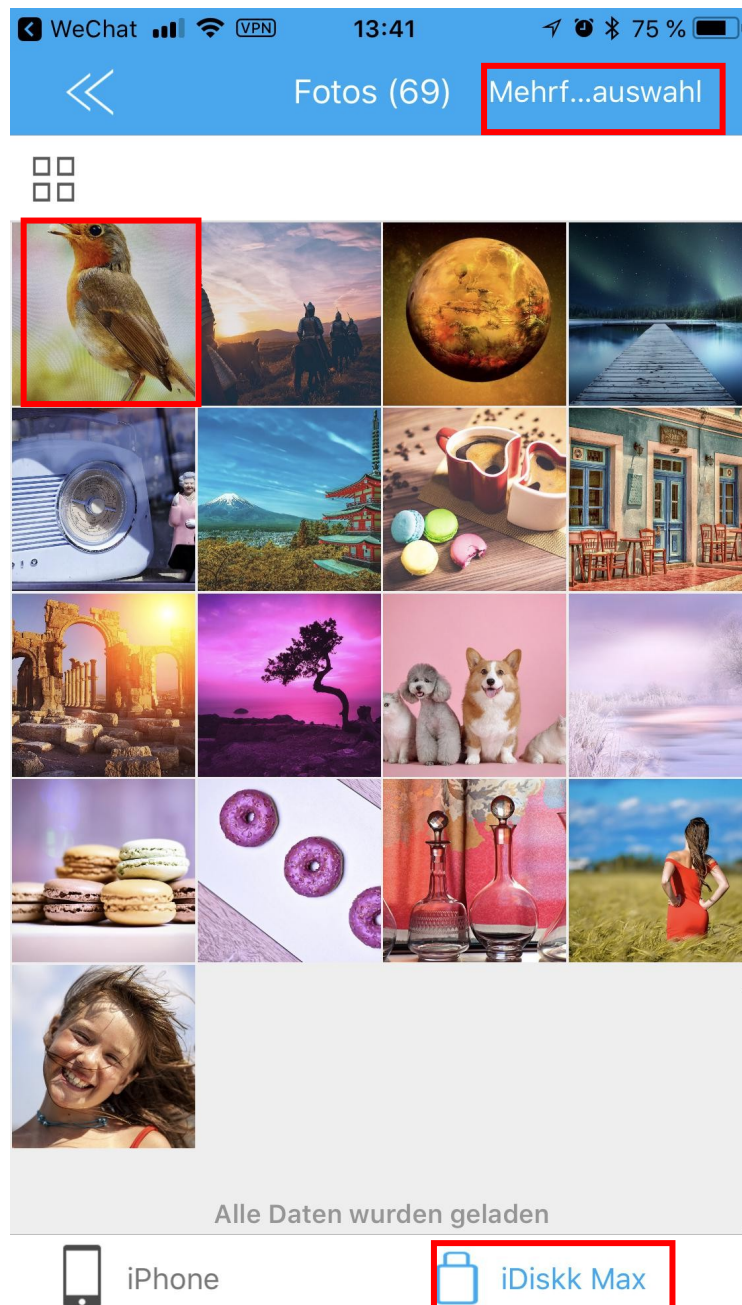
■ Camera section:

Take photos/videos and automatically back them up to the flash drive

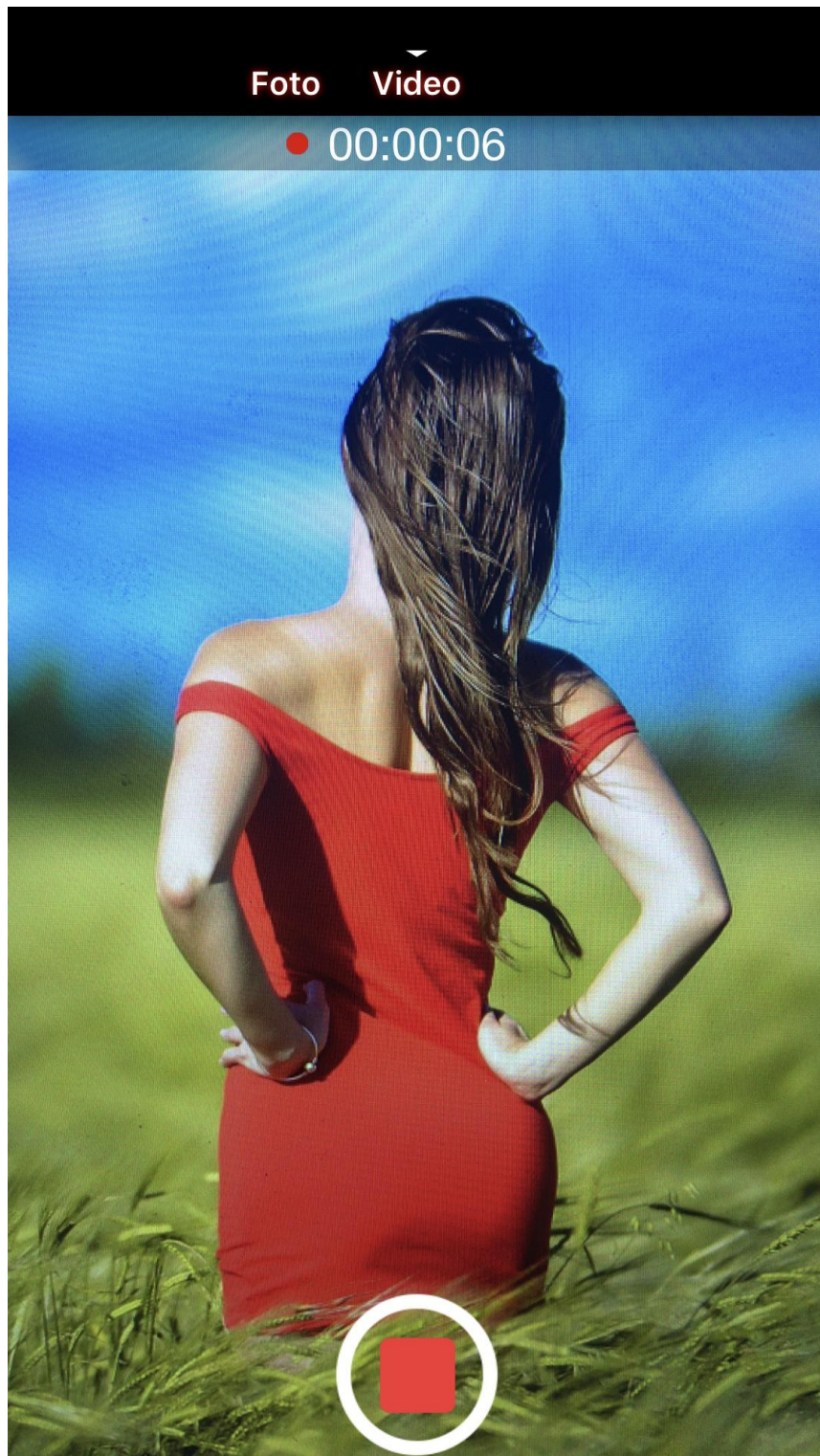
➤ Take photos with the



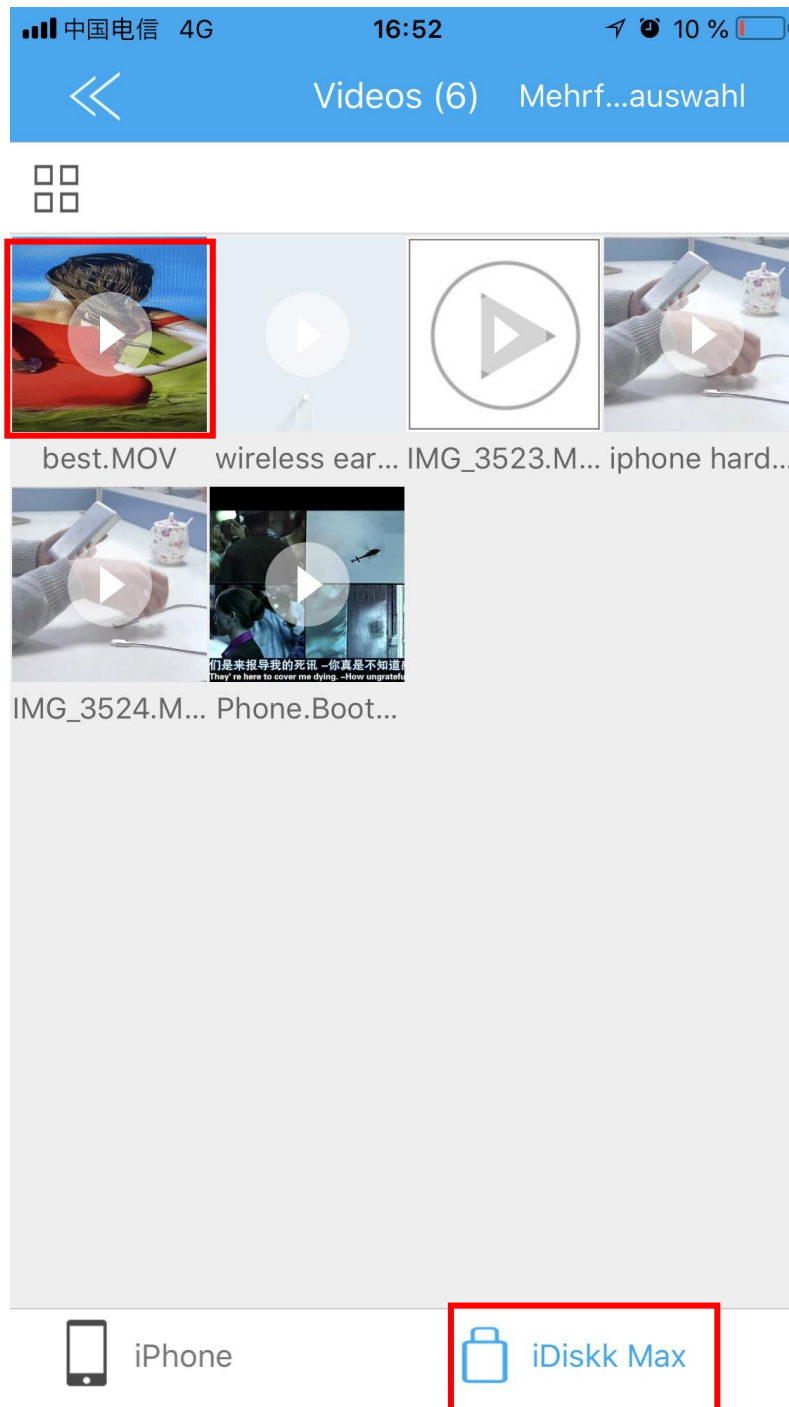
The photos are automatically saved to the flash drive (**iDiskk Max**); if you want to browse them, go to the "**Photos**" section. If you're trying to manage them on your PC, you'll find a folder called "Camera".



➤ Recording videos with the :



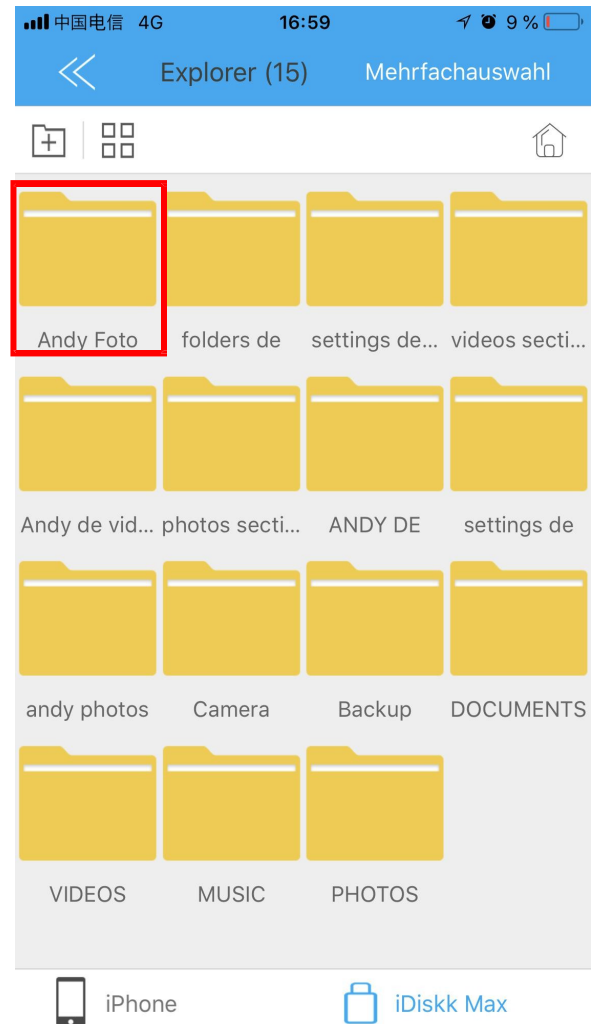
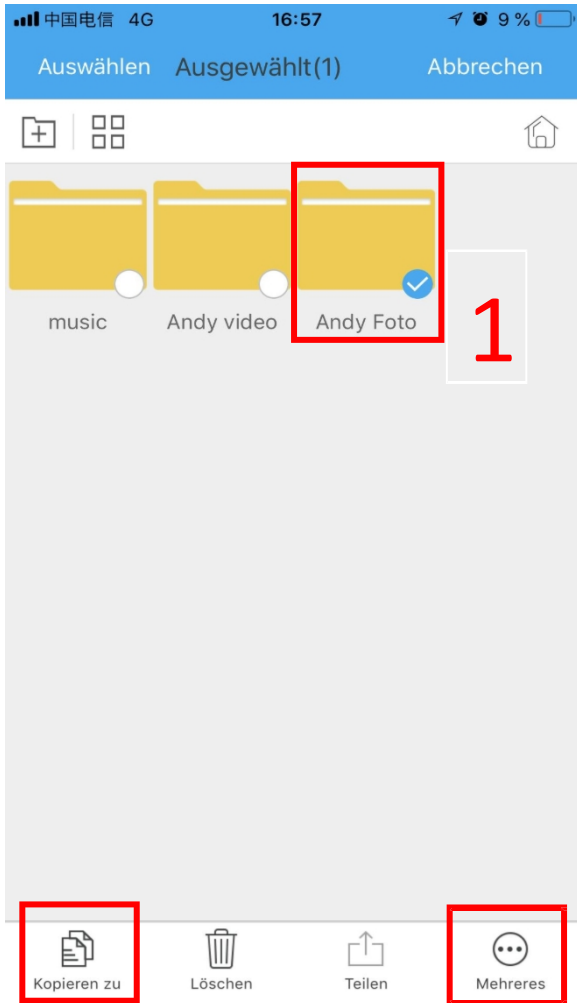
The videos are automatically saved to the flash drive (**iDiskk Max**). You can go to the "**Videos**" section to browse them. If you are trying to manage them on your PC, please look for the folder named "Camera".

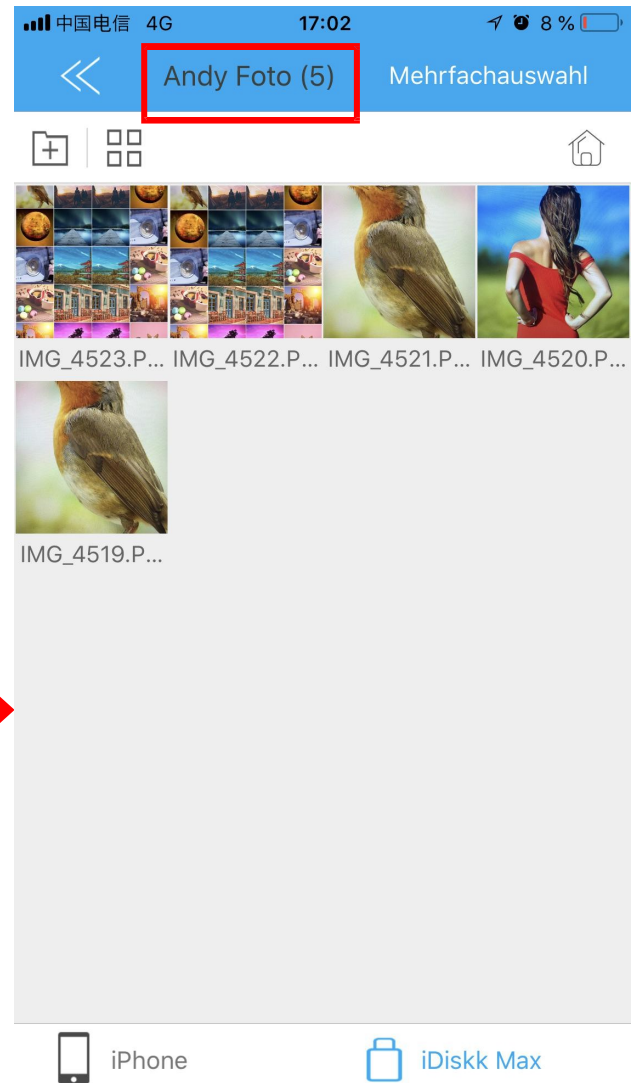
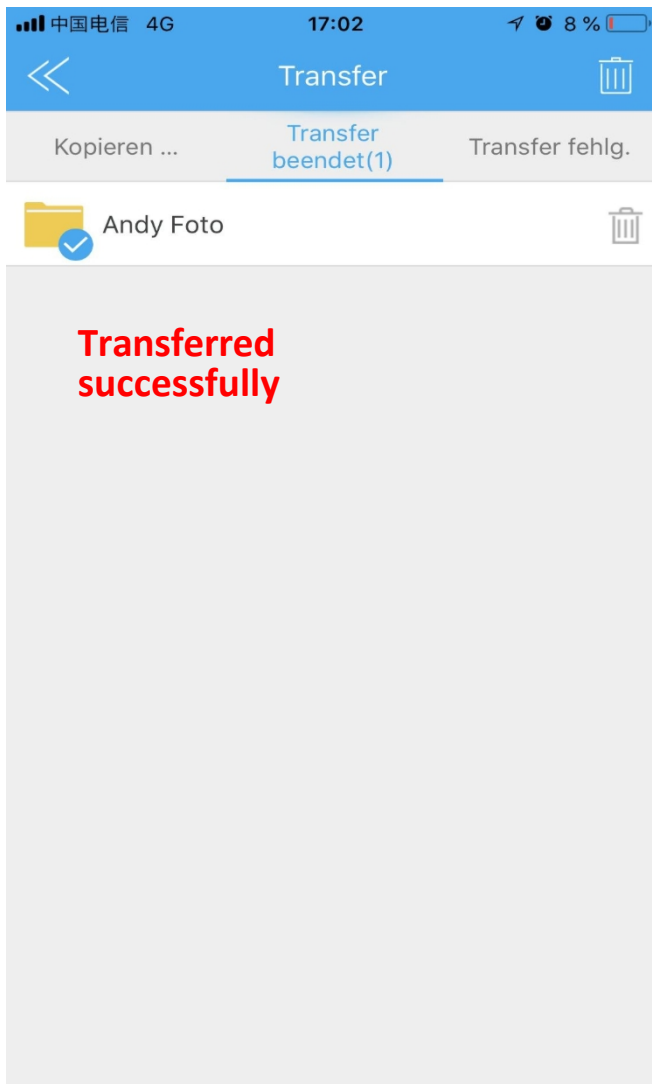


■ File/Folder Section:

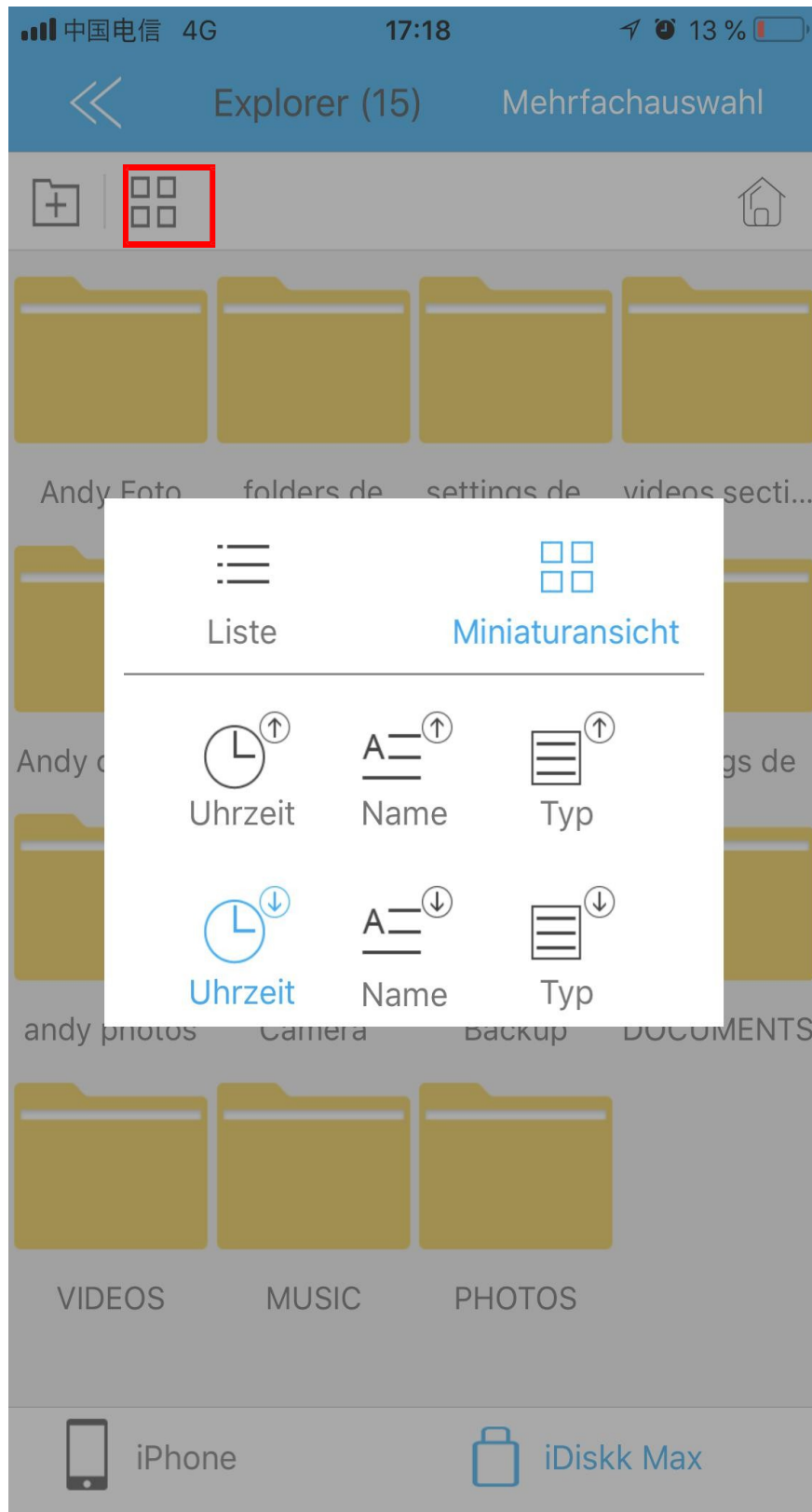
All folders can be managed here

➤ Copy folder :

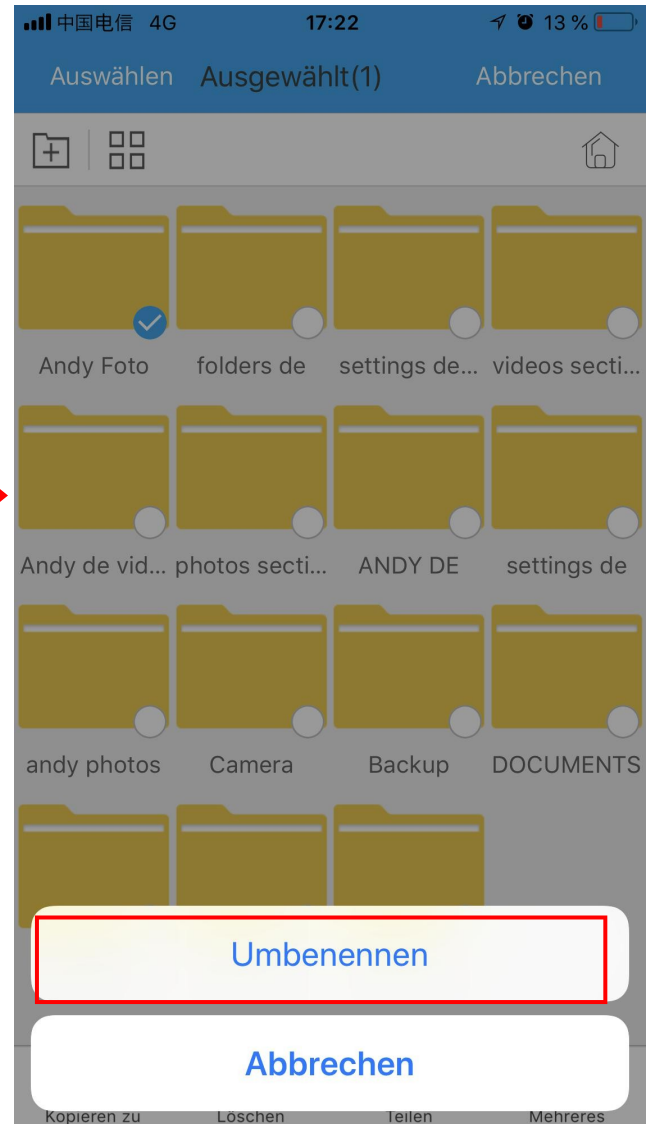
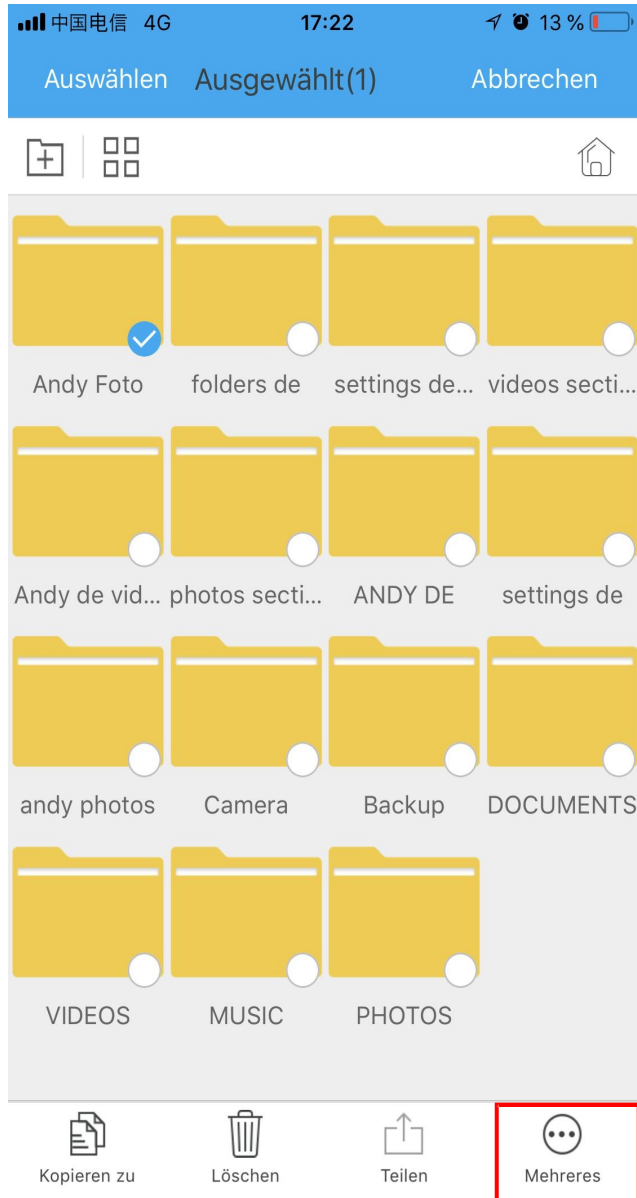




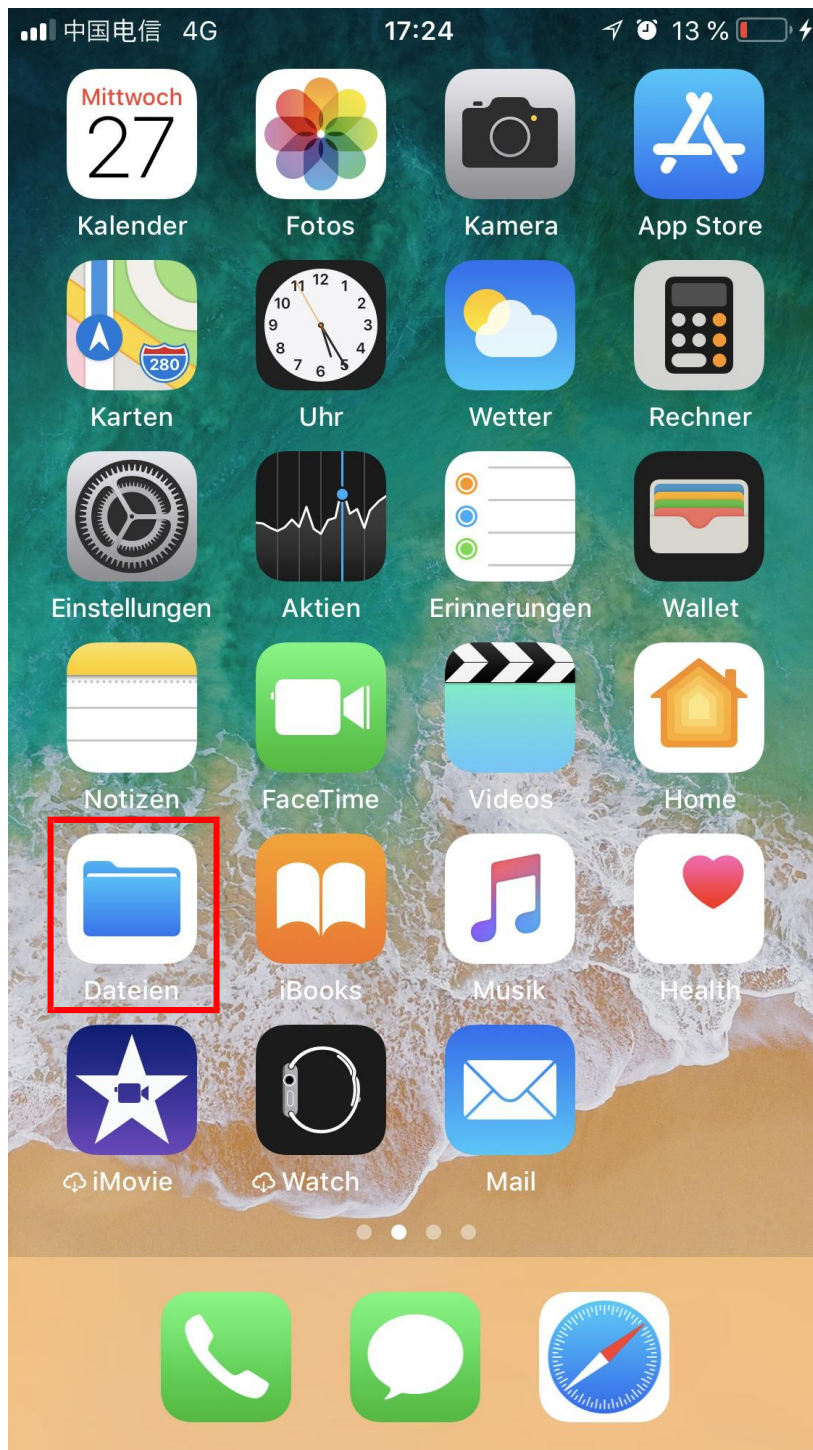
➤ **Organise the ' ' folder:**



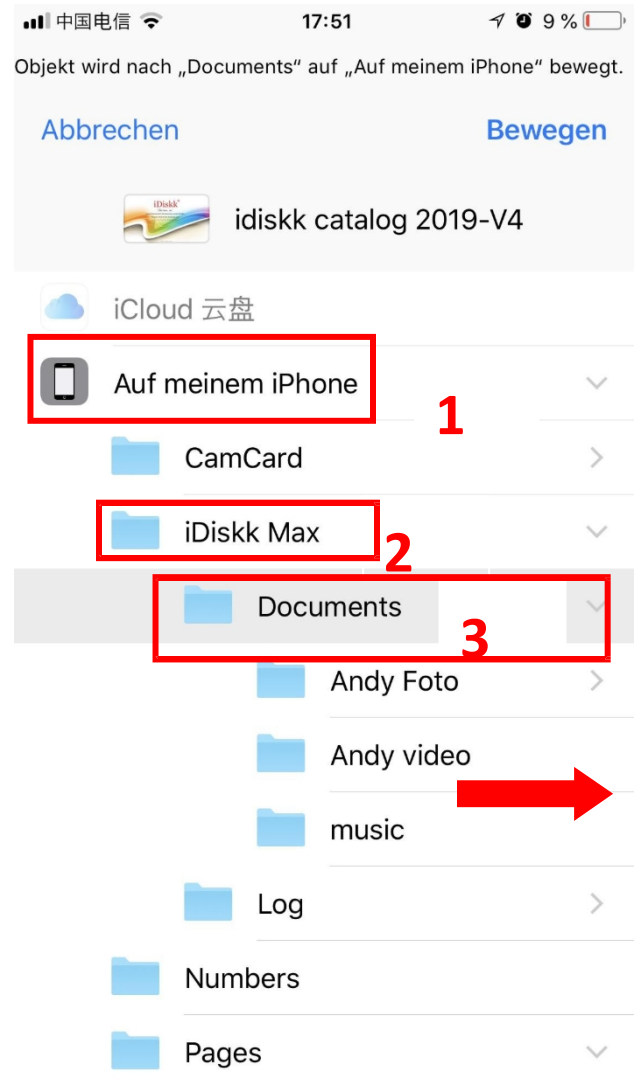
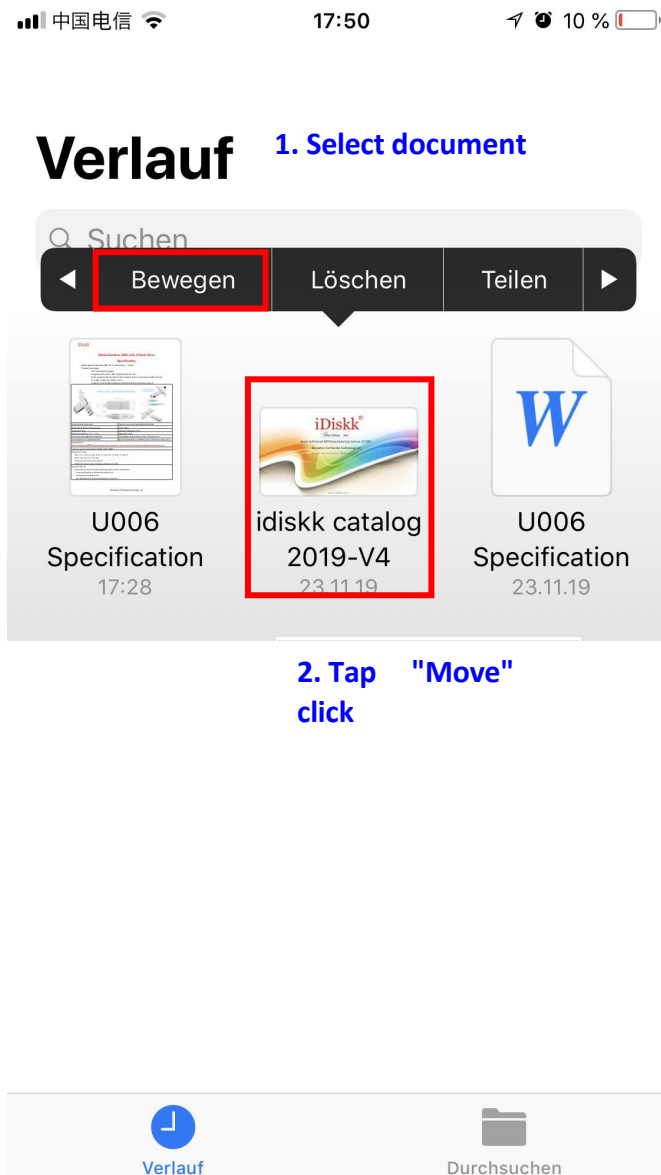
➤ Renaming the ' ' folder:

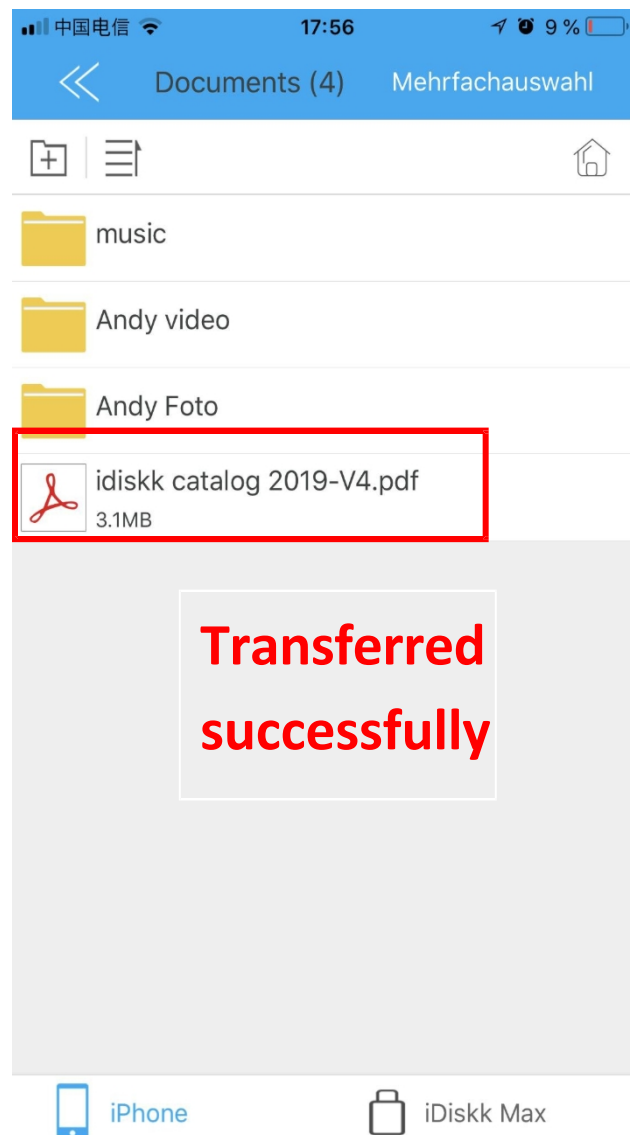
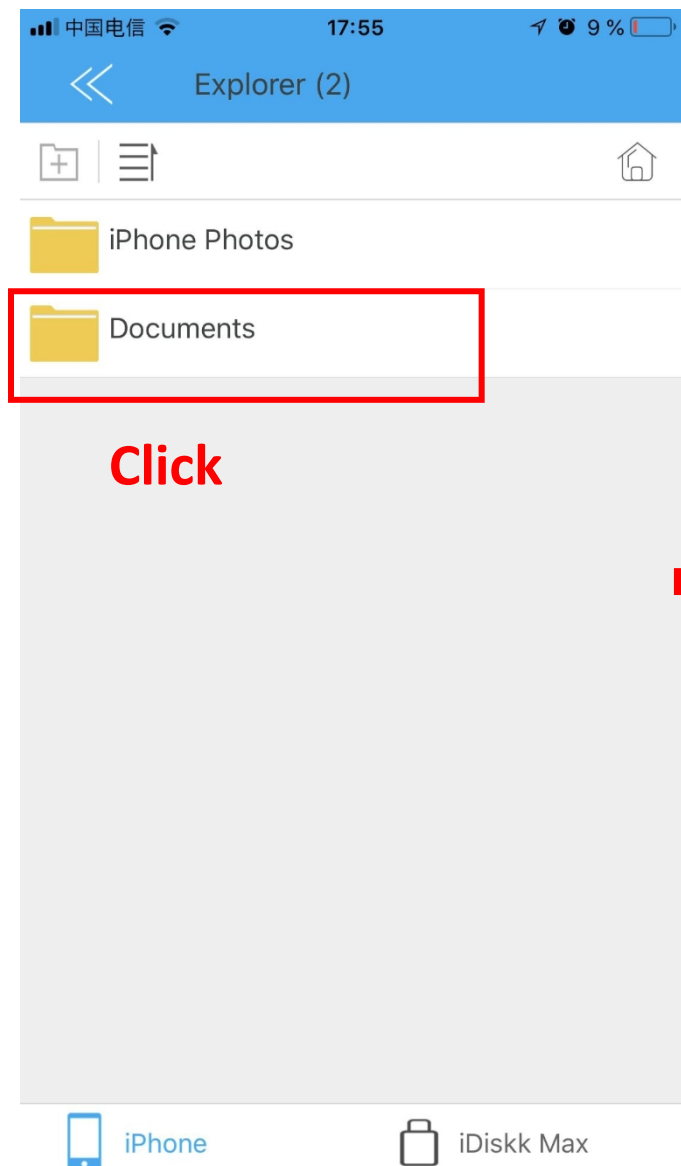


■ Copy documents (PDF, Excel, PowerPoint, etc.) to the flash drive

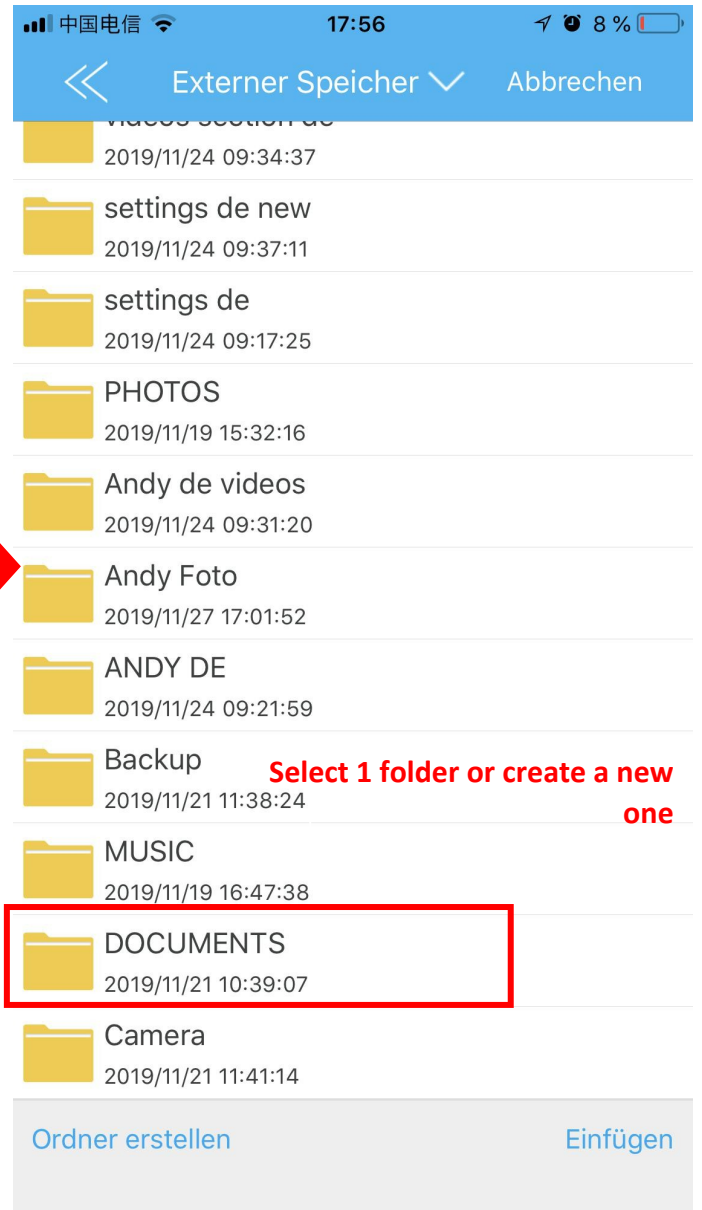
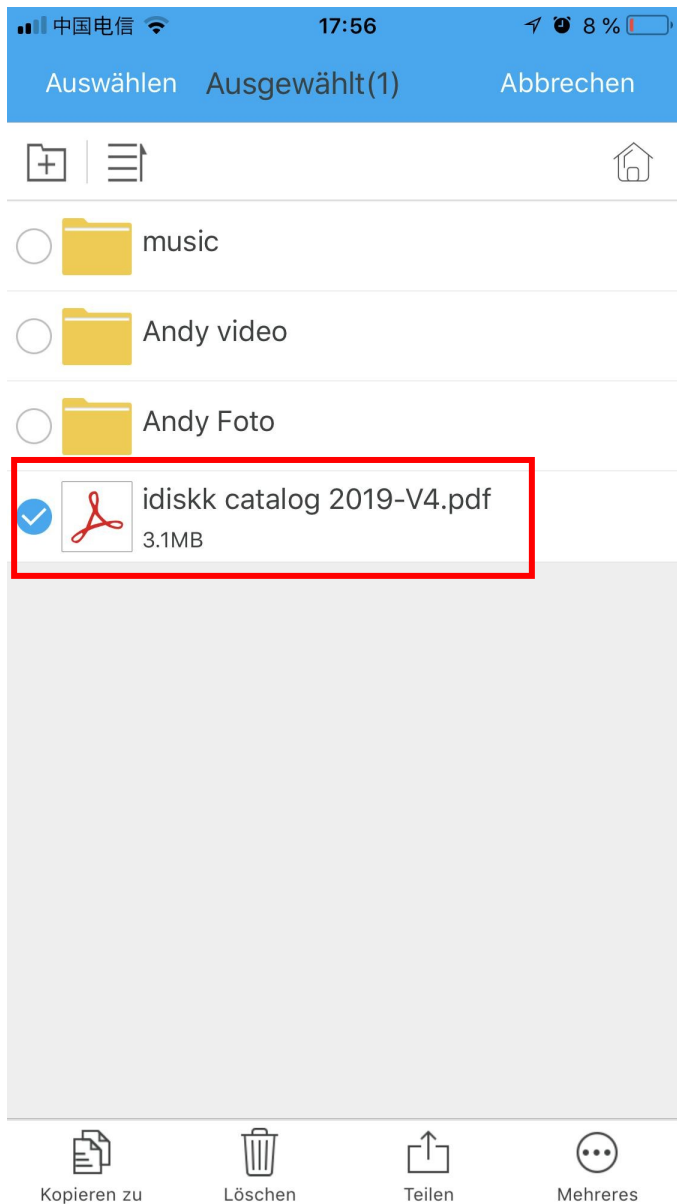


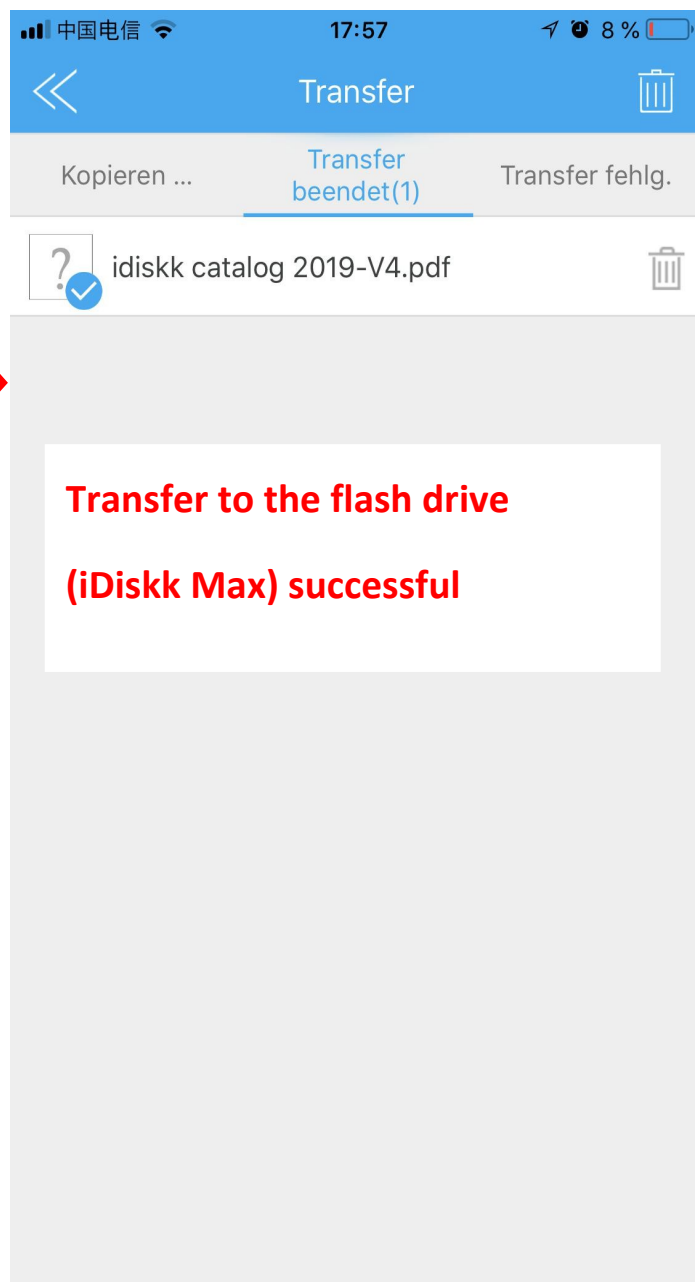
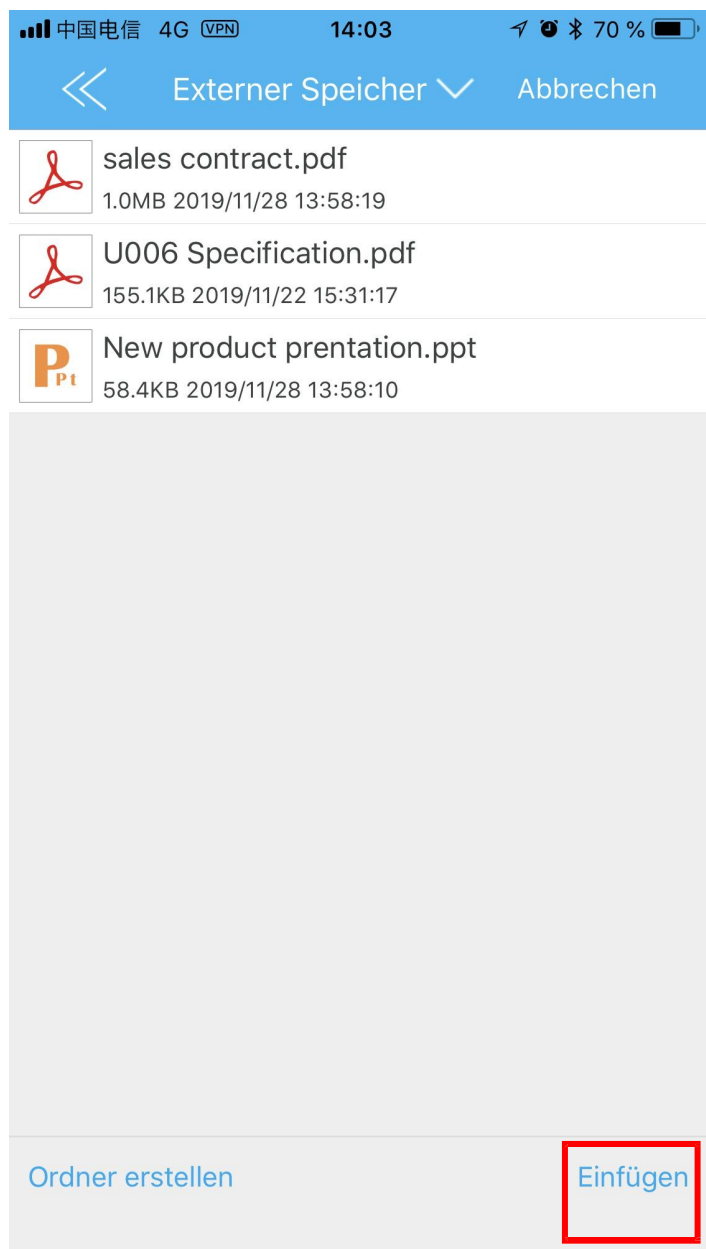
Long-press a document that needs to be moved:

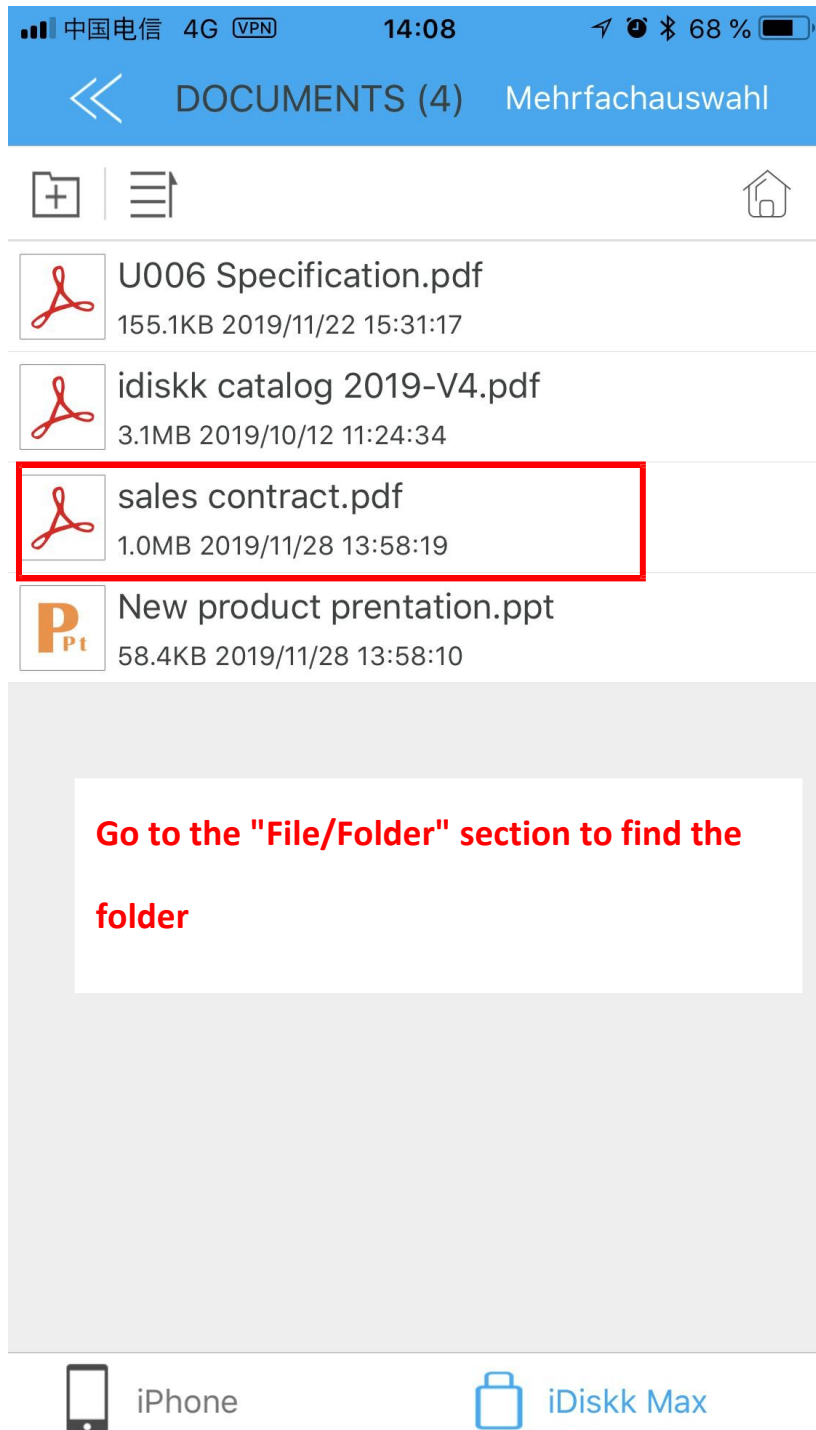




From iPhone to flash drive (iDiskk Max)

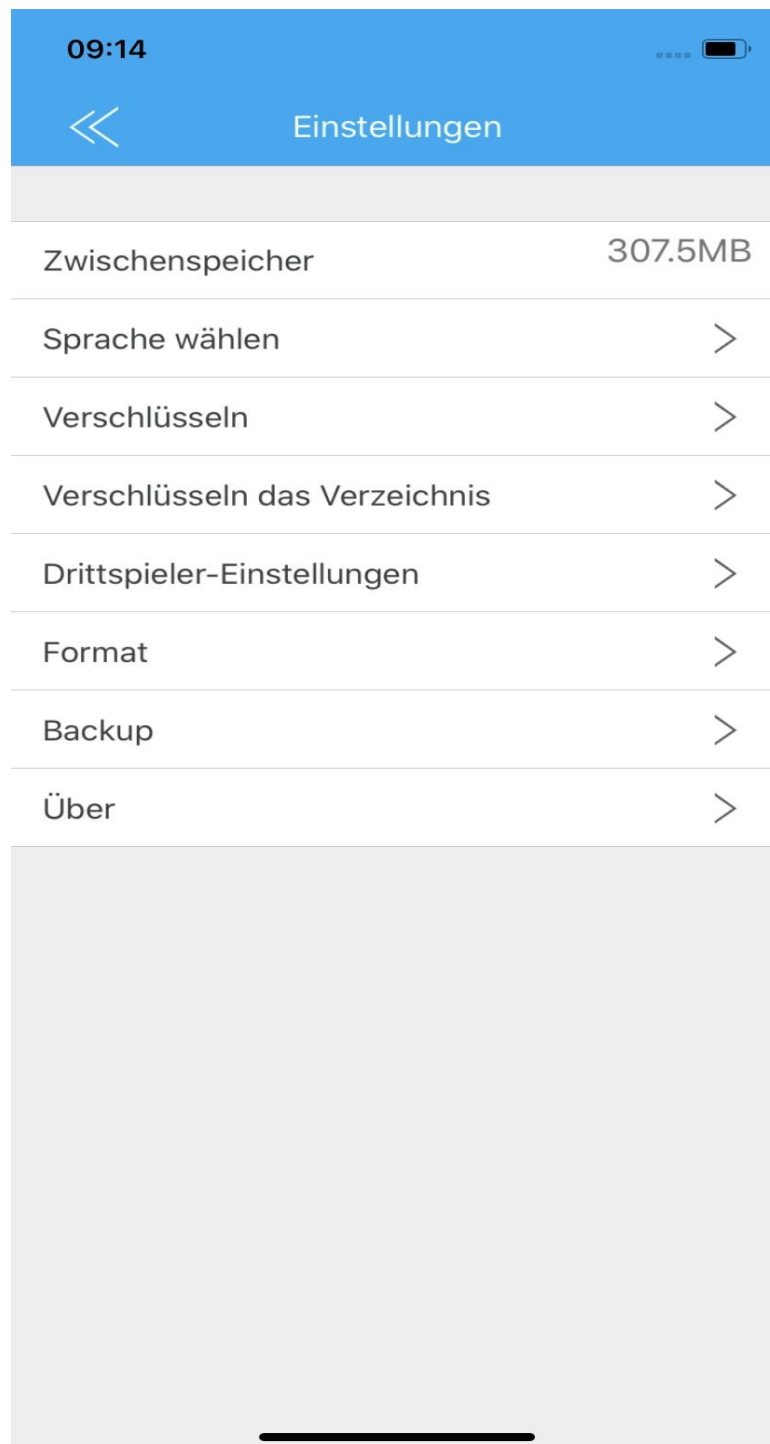






■ Settings: Password/Touch ID Settings/Format/Backup

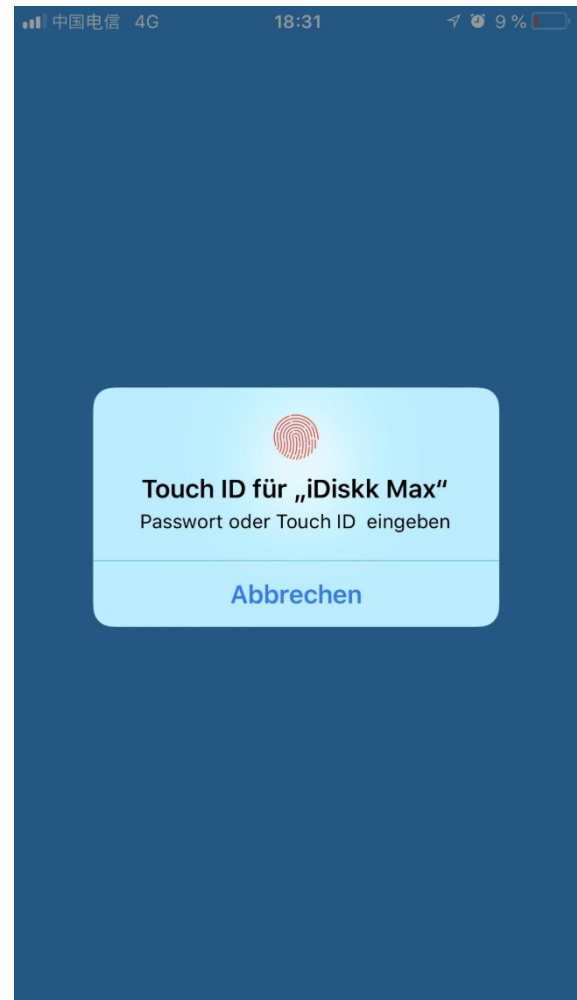
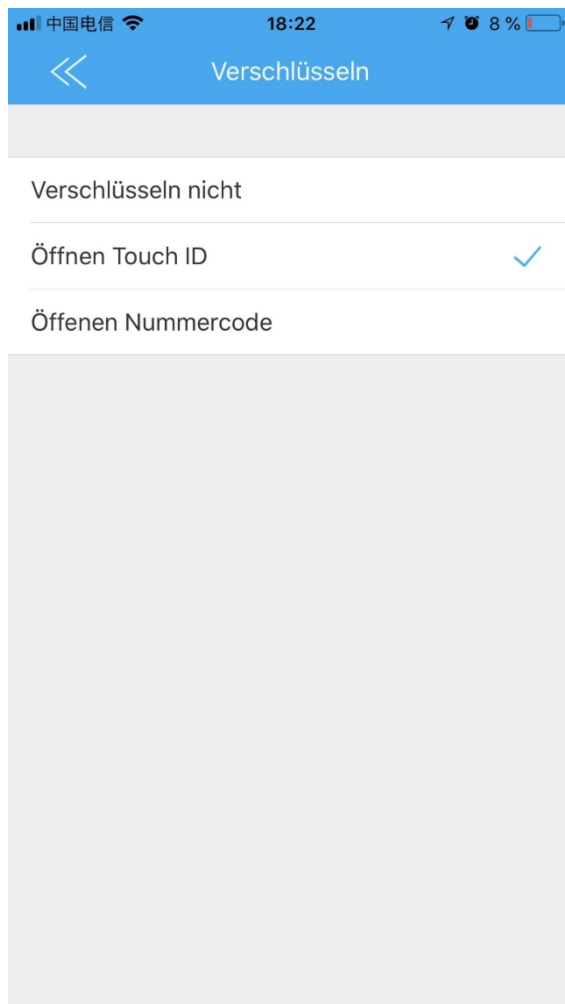
➤ Overview



■ App Encryption

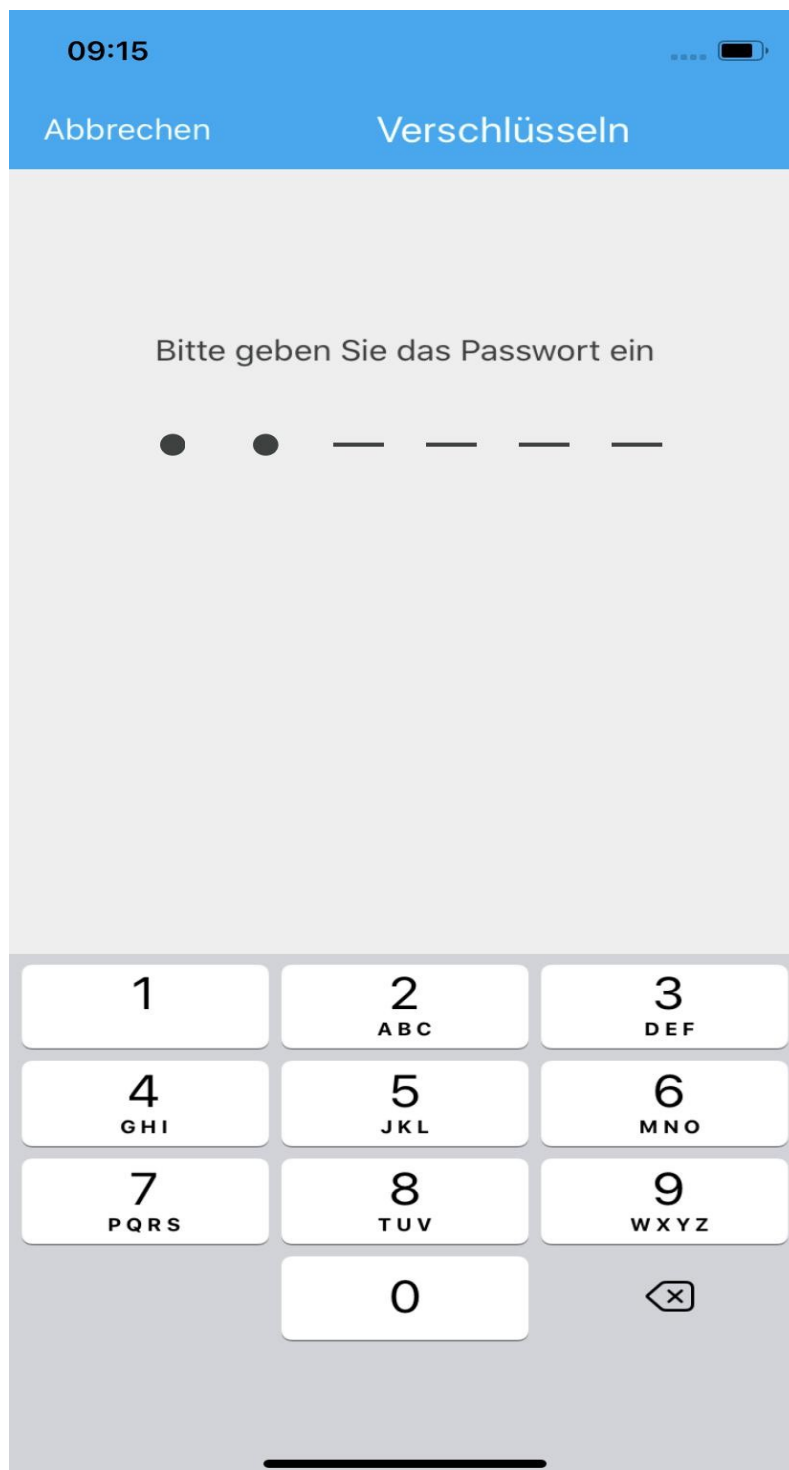
➤ 1.1 Touch (Face) ID.

The next time you open the iDiskk Max app, you will be asked for Touch (Face) ID.



➤ 1.2 Numeric password.

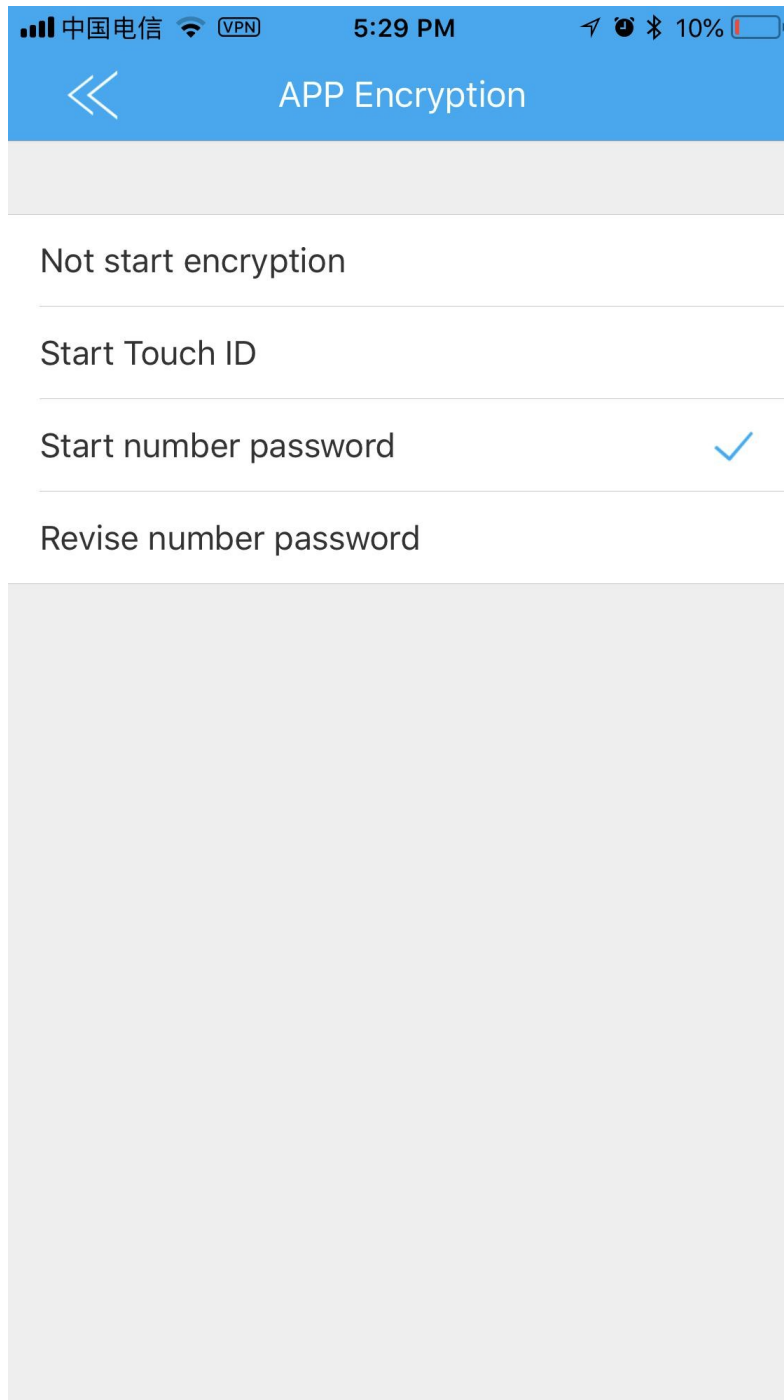
The next time you open iDiskk Max, you must enter a numeric passcode into the app.



The screenshot shows the iDiskk Max app interface for entering a numeric password. At the top, the status bar displays the time 09:15 and the battery level. Below the status bar, there are two buttons: "Abbrechen" (Cancel) and "Verschlüsseln" (Encrypt). The main area contains the instruction "Bitte geben Sie das Passwort ein" (Please enter the password) followed by a series of six input fields. The first two fields are filled with black dots, and the remaining four are empty. Below the input fields is a numeric keypad with buttons for digits 1 through 9, 0, and a backspace button (X).

➤ 1.3 Change numeric password.

You can change the numeric password by setting a new code (before setting a new numeric password, you must first enter the old numeric password)

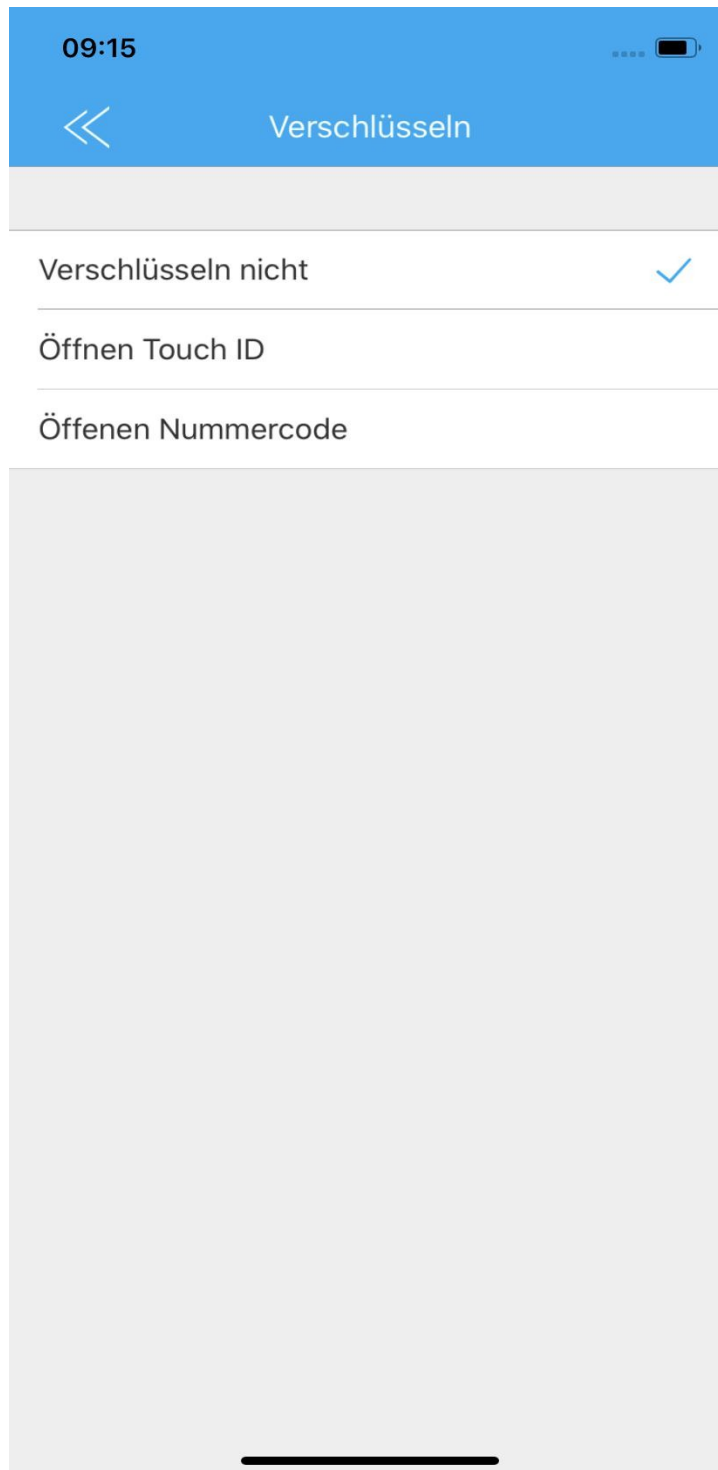


➤ 1.4 Do not start encryption.

Click on "Do not start encryption"; you will not be asked for a password when you open the app.

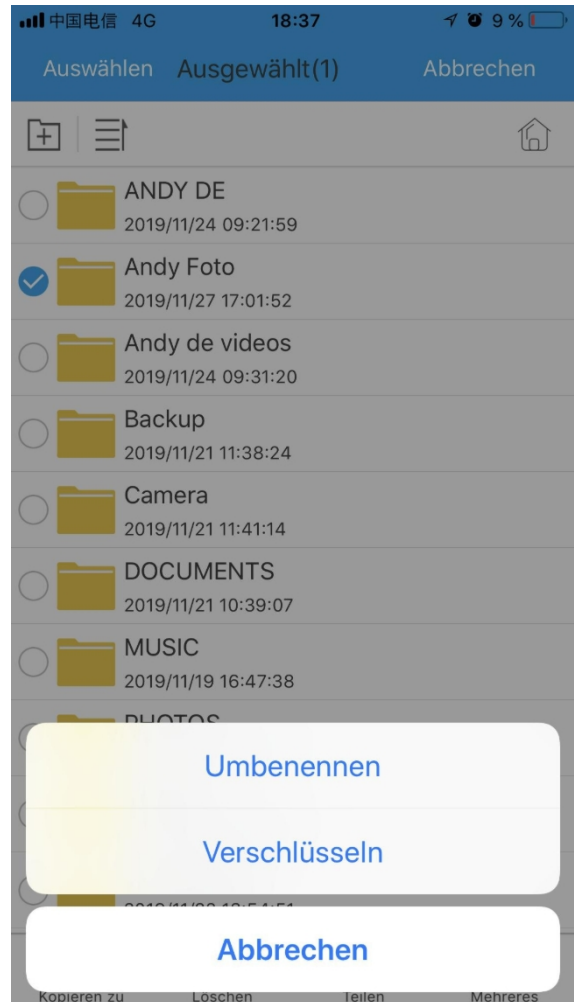
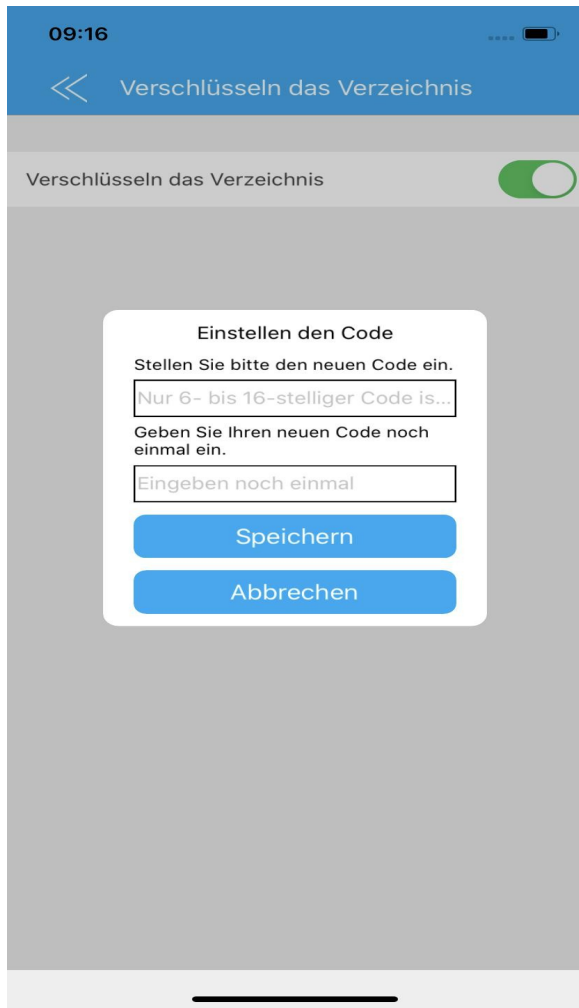


If you have forgotten your password, the only option is to format the iDiskk flash drive

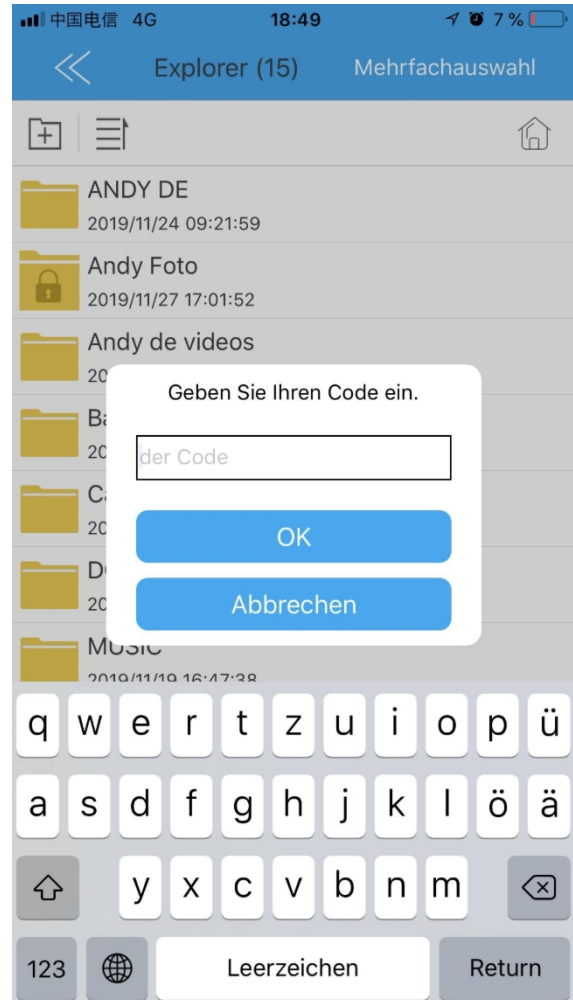
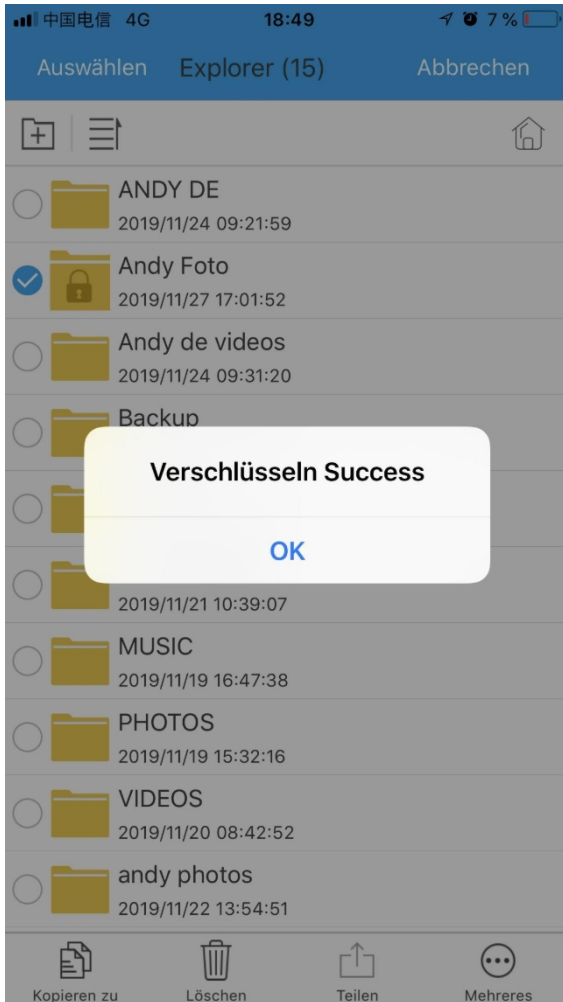


■ Hard drive folder encryption.

Enter a 6-16 digit or alphanumeric password to encrypt each folder. Click on File/Folder and select the file you wish to encrypt.



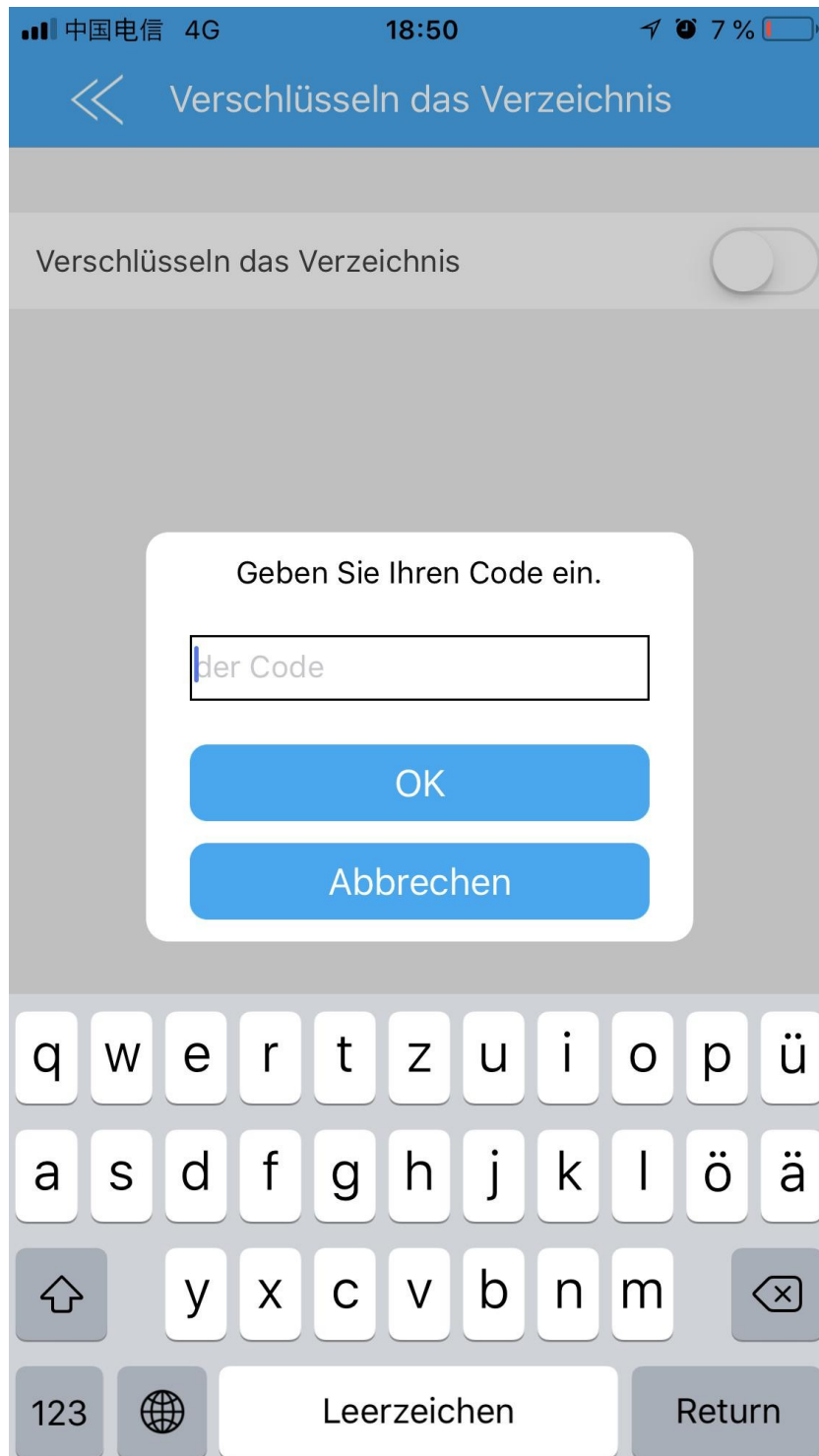
The next time you open the encrypted file, you will be prompted for a password.



- You will be prompted for a password when you close the folder encryption feature.



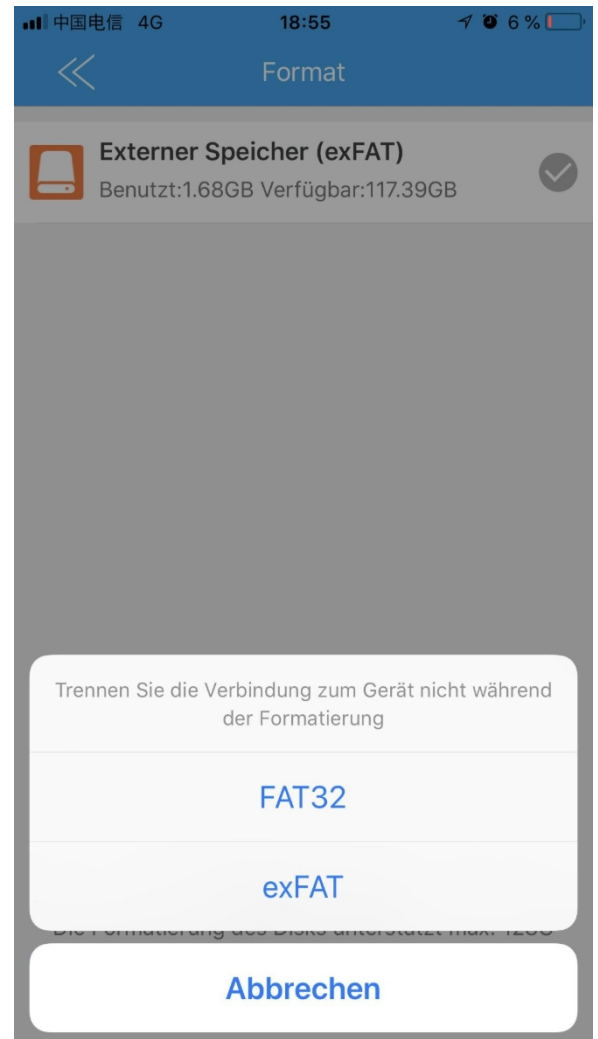
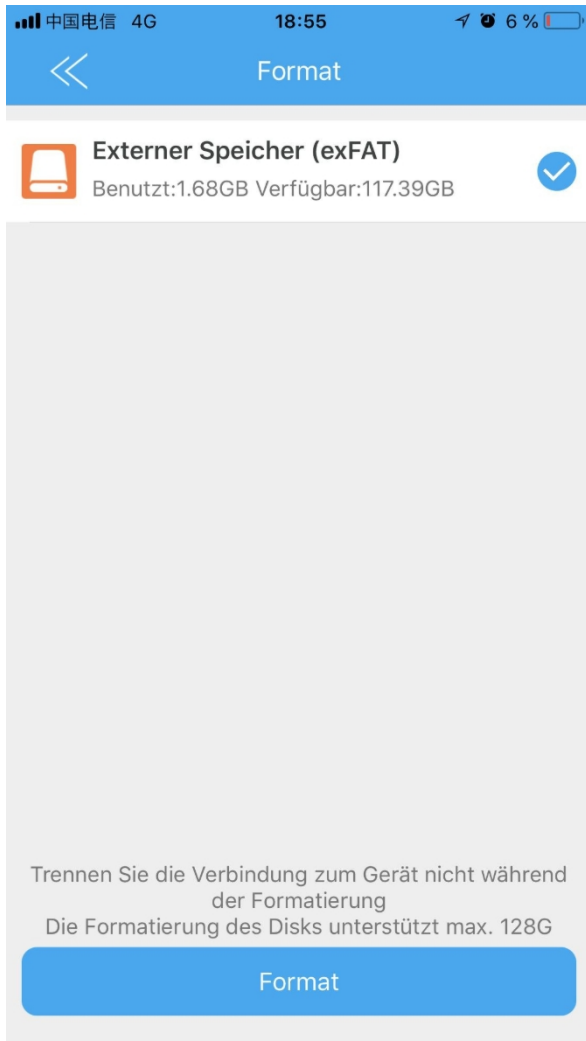
If you have forgotten the password, the only option is to format the iDiskk flash drive.



■ Formatting. Click on "External Storage" to format the iDiskk flash drive.



Do not disconnect the device during formatting. The formatted drive only supports UP TO 128GB



WARNING: Formatting will delete all data on the device. Back up all your data before proceeding.

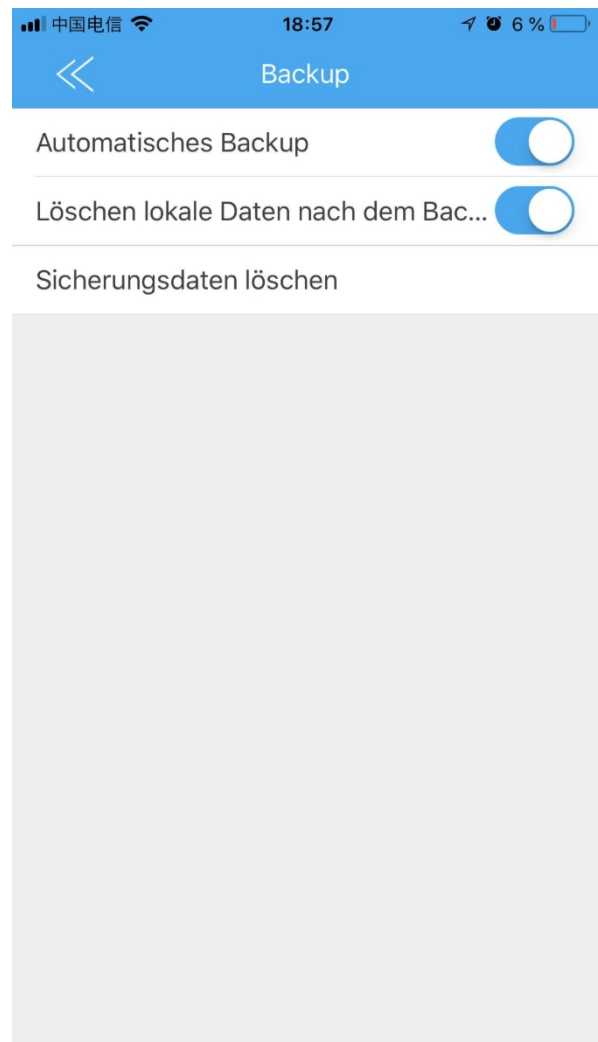
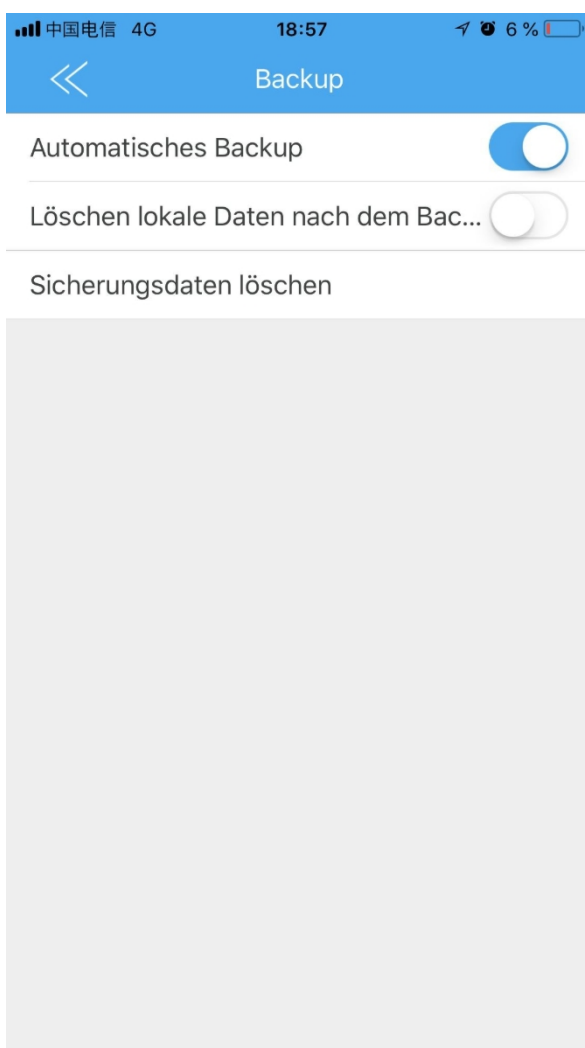
■ Backup

1.1. Photos from Apple devices will be automatically backed up to the iDisk storage drive the next time you enable "Auto-backup".

1.2. **All local data will be deleted** once the backup is complete if you select "Delete local data when backup is complete".



Please be careful before selecting this option.



■ Q&A

1. Can I use the flash drive to download media files from iTunes, Amazon, or Netflix?

A: No. Apple does not allow iTunes music and video files to be transferred or downloaded from third-party apps, as they are protected by DRM (Digital Rights Management). However, you can download them to a PC/laptop/MacBook and then copy them to the flash drive. Simply plug and play on your iPhone/iPad.

2. Why can't I transfer a file larger than 4 GB to the flash drive?

A: This is due to a FAT32 limitation. Files larger than 4 GB CANNOT be stored on a FAT32 volume. Formatting the flash drive as exFAT will resolve this issue.

Formatting a drive to exFAT

- Double-click **My Computer**.
- Right-click the flash drive or memory card, then select Format.
- In the **file system list**, click **exFAT**.
- Click Start.
- Click OK to start formatting.

WARNING: Formatting will delete all data on the device. Please back up all your data before proceeding.

3. What should I do if the app (iDiskk Max) crashes, quits or disconnects?

A: Delete the current app from your iPhone/iPad, then go to the Apple App Store, download the app again and install it (iDiskk max).

4. Why can't I open or view my contact information after the backup?

A: The contact details are in VCF format. Once backed up to the flash drive, they can be accessed via the app (idiskk max) and restored to another iOS device.

5. How do I open images in the "HEIC" format on a Windows PC?

A: Windows does not currently support the new HEIF file format (.HEIC extension). For this reason, thumbnails are not generated for images, and Windows cannot open images created with an iOS 11 camera using HEIF (.HEIC extension).

If you wish to convert a HEIF file (with the .HEIC extension) to JPEG, please open Apple iTunes and download software to convert it to JPG format; search for "Mazing HEIC Converter" or "Apowersoft".

6. What should I do if I've forgotten my password?

A: Please format the flash drive on a PC or Mac

<https://www.wikihow.com/Format-a-Flash-Drive>

7. How do I format the flash drive?

WARNING: **Formatting** will delete all data on the device. Back up all your data before proceeding.

- Formatting on iPhone/iPad:

Go to the "Settings" app and select "Format"

- Formatting on a Windows PC or Macbook:

<https://www.wikihow.com/Format-a-Flash-Drive>